
From: Larry [REDACTED]
Sent: Friday, December 15, 2017 2:07 PM
To: jeffrey E.
Cc: Richard Kahn
Subject: Re: SAV Customer Update [REDACTED]

Absolutely, I think its a strong possiblity this happened during engine cowl change,,or during the paint stripping process,,I ask Charles, if they took a video during their inbound checks, appears there was no Video taken, I have seen mechanics during inbound inspection=, take video of the interior, for scratches etc,,, I'd only assume they would do the same on exterior,, appears strange they didn't take a video=of our exterior , prior to paint?? Or maybe they are not sharing this video=with us?

Charles called me yesterday and informed Gulfstream is= working a repair plan, I told Charles i need to know if this cost of the repair will be covered by gulfstream?

<=r>
Sent from my iPad

On Dec 15,=2017, at 8:43 AM, jeffrey E. <j=evacation@gmail.com <mailto:jeevacation@gmail.com> > wrote:

<=jv>
did this happen when they changed cowls

<=iv class="gmail_quote">----- Forwarded message -----
From: < class="gmail_sendername">Richard Kahn <[REDACTED]>
Date: Thu, Dec 14, 2017 at 5:33 PM
Subject: Fwd: SAV Customer Update : [REDACTED]
To: "jeffrey E." <jeevacation@gmail.com <mailto:jeevacation@gmail.com> >

update larry receives from gulfstream

Richard Kahn
HBRK Associates Inc.
575 Lexington
<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A010022&ent=y=gmail&source=g> Avenue 4th Floor
<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A010022&am=;entry=mail&source=g>
New York, NY
<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A010022&entry=gmail&source=g> 10022
[REDACTED]

[REDACTED]

Begin forwarded message:

From: Larry Visoski <[REDACTED]>

Subject: Fwd: SAV C=stomer Update [REDACTED]

Date: December 13, 2017 at 1:=38:28 PM EST

To: Rich Kahn <[REDACTED] <mailto:[REDACTED]>>

First update I'm working <=iv style="font-family:Helvetica;font-size:24px;font-style:normal;font-var=ant-caps:normal;font-weight:normal;letter-spacing:normal;text-align:start;t=xt-indent:0px;text-transform:none;white-space:normal;word-spacing:0px">This=is their problem not ours I am working this issue

Sent from my i=hone

Begin forwarded message:

[REDACTED]

Cc: "Brown, Julian" <mailto:[REDACTED]>, "Redman, Cory" <mailto:[REDACTED]>, "Simmons, Beth" <mailto:[REDACTED]>, "Barret=, Eliezer" <mailto:[REDACTED]>

Subject: RE: SAV Customer Update [REDACTED]

Good afternoon, just to follow up on the update that=I sent this morning. I have attached three pictures of the dent that o=r paint shop discovered. This dent was not noted at any point during o=r inspection and think that it was previously filled in at some point and w= uncovered it during the strip/prep process. We had NDT check last ni=ht with no cracks noted and have a preliminary engineering disposition to d=ill a hole and cold work the dent. We will try to coordinate and work=this in conjunction with our paint team but it may have to be addressed com=letely

once it returns to the service center from our paint facility. =I will keep you updated as we progress. Let me know if you have any i=sues or concerns.

Respectfully,

Charles Thomas
Service Team Manager<=>
Gulfstream Aerospace Corp
Desk: From:=/b> <tel:

<mailto:[REDACTED]

<http://sam.gulfstream.com/_email/gulfstreamlogo/ima=es/gulf_dblue.jpg>

<=d style="padding:0in">
Gulfstream Savannah
Customer Update #27

Tue 12 Dec 2017 9:00 AM EST<=>

AIRCRAFT

WORK ORDER

AIRCRAFT ACTIVITY<=>

Good morning gent=emen, your aircraft is in our paint prep facility and is scheduled to retur= back to the service center on 12/23. During the stripping/prep process our=paint shop uncovered a dent on the aft right side of the fuselage that we t=ink was already there. We have had NDT inspect it with no cracks noted and h=ve submitted it to engineering for review. I will keep you updated on the s=atus of this dent. I will also send you pictures of the dent. Our backshop i= in work with the stripping the woodwork veneer. We sent the additional Wor= Change Requests this morning to Larry for approval. We need to have these a=proved or declined by Thursday to not affect the veneer that is currently i= work. We are working to get prices for the additional items that Larry req=ested from Heather yesterday and hope to have them to you today for approva=. I have tentatively moved the departure date to 2/28/18 as a place holder u=til we have a defined and approved workscope on all open items.</=> CONSTRAINTS Options for cabin addition & rework items Once these additions and c=nstraints have been defined we can determine a firm outdate.<=span> =ILESTONES None

CUSTOMER POC Peter Rawson Chief Inspector<=u>

Phone:

<=iv style="margin:0in 0in 0.0001pt;font-size:11pt;font-family:Calibri,sans-serif;line-height:13.5pt">FROM

Charles Thomas<=u>

Svc Team Mgr</=>

Gulfstream Aerospace Corporation

Mobile / Phone: [REDACTED]

CUSTOMER ACKNOWLEDGMEN=

Would th= customer please formally acknowledge receipt of this status update?> DEPARTURE DATE

28 Feb 2018

This email was sent to customers:

This email was sent to Gulfstream employees:

<mailto:[REDACTED]

Do not reply to this email. Please login to MyCMP to view and respond to this message thread.

For any questions regarding this information, please contact your STM.

GULFSTREAM® is a trademark of Gulfstream Aerospace Corporation, registered in the U.S. and other countries.

<IMG_0041.JPG>

<IMG_0048.JPG>

<=div>

--

<=iv dir="ltr"> please note

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEEUnauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return=e-mail or by e-mail to jeevacation@gmail.com <mailto:jeevacation@gmail.com> , and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved<=r>

=