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**From:** jeffrey E. <jeevacation@gmail.com>  
**Sent:** Friday, December 15, 2017 1:44 PM  
**To:** lvjet; Richard Kahn  
**Subject:** Fwd: SAV Customer Update #27 G550 5173 (N415LM) WO 521661

did this happen when they changed cowls

----- Forwarded message -----

From: Richard Kahn <[REDACTED]><=r>Date: Thu, Dec 14, 2017 at 5:33 PM  
Subject: Fwd: SAV Customer Update =27 G550 5173 (N415LM) WO 521661  
To: "jeffrey E." <jeevacation@gmail.com>

=div style="word-wrap:break-word">update larry receives from gulfstream

Richard Kahn  
HBRK Associates Inc.  
575 Lexington  
<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A010022&e=try=gmail&source=g> Avenue 4th Floor  
<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A01002=&entry=gmail&source=g>  
New York, NY 10022  
[REDACTED]  
[REDACTED]

Begin forwarded message:

From: Larry Visoski <[REDACTED]>

Subject: Fwd: SAV Customer Update #27 G550 5173 (N415LM) WO 521661

Date: De=ember 13, 2017 at 12:38:28 PM EST

To: Rich Kahn <[REDACTED]> <mailto:[REDACTED]> >  
=span>

First update I=E2 m working  
This is their problem not ours I am working =his issue

Sent from my iPhone

Begin forwarded message:

From: "Thomas, Charles" <mailto:[REDACTED]>>  
Date: December 12, 2017 at 1:5:05 PM EST  
To: " [REDACTED] =/a>" <mailto:[REDACTED]> <mailto:[REDACTED]>>, <mailto:[REDACTED]>>, " [REDACTED] <mailto:[REDACTED]>=quot; <mailto:[REDACTED]>>  
&quo=; [REDACTED] <mailto:[REDACTED]>>, " [REDACTED] <mailto:[REDACTED]>=quot; <mailto:[REDACTED]>>  
<mailto:[REDACTED]>>, "Brown, Julian" <mailto:[REDACTED]>>, "Redman, Cory" <mailto:[REDACTED]>&g=;, "Simmons, Beth" <mailto:[REDACTED]>>  
<mailto:[REDACTED]>>, "Barreto, E=iezer" <mailto:[REDACTED]>>

Charles Thomas  
Service Team Manager  
Gulfstream Aerospace Corp  
[REDACTED]

[REDACTED] <=u>

From: cmp@campsystems.com <mailto:cmp=campsystems.com> [mailto:cmp@campsystems.com  
<mailto:cmp@campsystems.c=m> ]

Sent: Tuesday, December 12, 2=17 9:00 AM

To: Thomas, Charles <mailto:[REDACTED]> <mailto:[REDACTED]>>

Subject:<=b>  
</=iv>

<=d style="width:575.640625px;background-color:white;padding:0in 7.5pt;bac=ground-position:initial  
initial;background-repeat:initial initial" width=3D"50%" valign="top"> Gulfstream Savan=ah Customer Update #27

</=d>

Tue 12 De= 2017 9:00 AM EST

AIRCRAFT

HANGAR=/div>

Hangar A</=iv>

WO ITEM

None

AIRCRAFT ACTIVITY

Good morning=gentlemen, your aircraft is in our paint prep facility and is scheduled to=return back to the service center on 12/23. During the stripping/prep proc=ss our paint shop uncovered a dent on the aft right side of the fuselage t=at we think was already there. We have had NDT inspect it with no cracks n=ted and have submitted it to engineering for review. I will keep you updat=d on the status of this dent. I will also send you pictures of the dent. O=r backshop is in work with the stripping the woodwork veneer. We sent the =dditional Work Change Requests this morning to Larry for approval. We need=to have these approved or declined by Thursday to not affect the veneer th=t is currently in work. We are working to get prices for the additional it=ms that Larry requested from Heather yesterday and hope to have them to yo= today for approval. I have tentatively moved the departure date to 2/28/1= as a place holder until we have a defined and approved workscope on all o=en items.

CONSTRAINTS

Options for cabin addition & rework it=ms Once these additions and constraints have been defined we can determine=a firm outdate.

=span style="font-size:10pt;font-family:Helvetica,sans-serif;color:rgb(0,=5,103);text-transform:uppercase">MILESTONES  
=div style="margin:0in 0in 0.0001pt;font-size:11pt;font-family:Calibri,sa=s-serif;line-height:13.5pt">None=/u>  
CUSTOMER POC

Peter Rawson  
Chief Inspector  
[REDACTED]

Phone:

FROM

Charles Thomas=/u>

Svc Team Mgr<=>

Gulfstream Aerospace Corporation  
[REDACTED]

Mobile / Phone= <tel:(912)%20547-6581>

CUSTOMER=ACKNOWLEDGMENT

=span style="font-size:10pt;font-family:Helvetica,sans-serif;color:rgb(85=85,85)">Would the customer please formally acknowledge receipt of this sta=us update?

DEPARTURE DATE

<div style="margin:0in 0in 0.0001pt;font-size:11pt;font-family:Calibri,san-serif;line-height:13.5pt">28 Feb 2018 =div style="margin:0in 0in 0.0001pt;font-size:11pt;font-family:Calibri,sa=s-serif;line-height:13.5pt">AS SCHEDUED No=u>  
MISC. INFORMATION None If there are is=ues that need to be elevated please contact the SC Operations Manager: Sea=Swanson, =A0 [REDACTED] <mailto:[REDACTED]> , mobile: [REDACTED]  
<tel:[REDACTED]> .  
=td>

MyCMP to view and respond to this message thread.

For any questions regarding this information, please contact your STM.

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