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**From:** jeffrey E. <jeevacation@gmail.com>  
**Sent:** Friday, December 15, 2017 1:44 PM  
**To:** Ivjet; Richard Kahn  
**Subject:** Fwd: SAV Customer Update #27 G550 5173 (N415LM) WO 521661

did this happen when they changed cowl's

----- Forwarded message -----

From: Richard Kahn <[REDACTED]> <=> Date: Thu, Dec 14, 2017 at 5:33 PM  
Subject: Fwd: SAV Customer Update #27 G550 5173 (N415LM) WO 521661  
To: "jeffrey E." <jeevacation@gmail.com>

=div style="word-wrap:break-word">update larry receives from gulfstream

Richard Kahn  
HBRK Associates Inc.  
575 Lexington

<<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A010022&e=try=gmail&source=g>> Avenue 4th Floor

<<https://maps.google.com/?q=575+Lexington%C2%A0Avenue+4th+Floor+New+York,+NY%C2%A010022&entry=gmail&source=g>>

New York, NY 10022  
[REDACTED]  
[REDACTED]

Begin forwarded message:

From: Larry Visoski <[REDACTED]>

Subject: Fwd: SAV Customer Update #27 G550 5173 (N415LM) WO 521661

Date: December 13, 2017 at 12:38:28 PM EST

To: Rich Kahn <[REDACTED]> <mailto:[REDACTED]> >  
=>/span>

First update I=E2 m working

This is their problem not ours I am working =his issue

Sent from my iPhone

Begin forwarded message:

From: "Thomas, Charles" <[REDACTED]>  
<mailto:[REDACTED]> >  
Date: December 12, 2017 at 1:50:05 PM EST  
To: "[REDACTED]" <[REDACTED]>, <mailto:[REDACTED]> >, <mailto:[REDACTED]> >, <mailto:[REDACTED]> >, "[REDACTED]" <mailto:[REDACTED]> > <mailto:[REDACTED]> >, "[REDACTED]" <mailto:[REDACTED]> > <mailto:[REDACTED]> >, "Redman, Cory" <[REDACTED]> &g=, "Simmons, Beth" <[REDACTED]> <mailto:[REDACTED]> >, "Barreto, Eiezer" <[REDACTED]> <mailto:[REDACTED]> >

Charles Thomas  
Service Team Manager  
Gulfstream Aerospace Corp

[REDACTED]  
<u>

From: cmp@campsystems.com <mailto:cmp@campsystems.com> [mailto:cmp@campsystems.com  
<mailto:cmp@campsystems.com> ]  
Sent: Tuesday, December 12, 2017 9:00 AM  
To: Thomas, Charles <[REDACTED]> <mailto:[REDACTED]> >  
Subject: <=b>  
</=iv>

<=d style="width:575.640625px;background-color:white;padding:0in 7.5pt;background-position:initial  
initial;background-repeat:initial initial" width=3D"50%" valign="top"> Gulfstream Savannah Customer Update #27

</=d>

Tue 12 Dec 2017 9:00 AM EST

AIRCRAFT

HANGAR=</div>

Hangar A</=iv>

WO ITEM

None

AIRCRAFT ACTIVITY

Good morning gentlemen, your aircraft is in our paint prep facility and is scheduled to return back to the service center on 12/23. During the stripping/prep process our paint shop uncovered a dent on the aft right side of the fuselage that we think was already there. We have had NDT inspect it with no cracks noted and have submitted it to engineering for review. I will keep you updated on the status of this dent. I will also send you pictures of the dent. Our backshop is in work with the stripping the woodwork veneer. We sent the additional Work Change Requests this morning to Larry for approval. We need to have these approved or declined by Thursday to not affect the veneer that is currently in work. We are working to get prices for the additional items that Larry requested from Heather yesterday and hope to have them to you today for approval. I have tentatively moved the departure date to 2/28/18 as a place holder until we have a defined and approved workscope on all open items.

CONSTRAINTS

Options for cabin addition & rework it=ms Once these additions and constraints have been defined we can determine=a firm outdate.

=span style="font-size:10pt;font-family:Helvetica,sans-serif;color:rgb(0,=5,103);text-transform:uppercase">MILESTONES

=div style="margin:0in 0in 0.0001pt;font-size:11pt;font-family:Calibri,sa=s-serif;line-height:13.5pt">None=/u>

CUSTOMER POC

Peter Rawson

Chief Inspector

[REDACTED]

Phone:

FROM

Charles Thomas=/u>

Svc Team Mgr<=>

Gulfstream Aerospa=e Corporati [REDACTED]

[REDACTED]

Mobile / Phone= <tel:(912)%20547-6581>

CUSTOMER=ACKNOWLEDGMENT

=span style="font-size:10pt;font-family:Helvetica,sans-serif;color:rgb(85=85,85)">Would the customer please formally acknowledge receipt of this sta=us update?

DEPARTURE DATE

<=iv style="margin:0in 0in 0.0001pt;font-size:11pt;font-family:Calibri,san=s-serif;line-height:13.5pt">28 Feb 2018 =div

style="margin:0in 0in 0.0001pt;font-size:11pt;font-family:Calibri,sa=s-serif;line-height:13.5pt">AS SCHEDU=ED No=u>

MISC. INFORMATION None If there are is=ues that need to be elevated please contact the SC Operations Manager: Sea=

Swanson, =A0 [REDACTED] <mailto:[REDACTED]> , mobile: [REDACTED]

<tel:[REDACTED]> .

=/td>

MyCMP to view and respond to this message thread.

F=r any questions regarding this information, please contact your STM.

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