
From: james | personal genius [REDACTED]
Sent: Friday, December 8, 2017 3:47 AM
To: jeffrey E.
Cc: Richard Kahn
Subject: Re:

They've been a massive disappointment.

When they work, they're great at filling the WiFi dead spots — but I can't keep them from crashing repeatedly.

It's totally stumped their support staff; I've been waiting for their escalation support to follow up with me since Monday.

I think there's too many nodes on the mesh network & when the WAPs try to calculate the fastest path to the gateway — particularly with higher network traffic =80 there's too many variables & they crash.

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Yesterday, I started rolling the AirPorts back out; I'd accelerate that. We have to keep the eeros on 6 (they're the only thing that gets a signal into the AV rack), and is like to keep them on 3 as well, if I can get them stable.

Thank you,

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James Ce

your Personal Genius

· Certified Support Professional 10.6</iv> <http://personalgenius.co> <http://personalgenius.co/> <iv> On Dec 7, 2017, at 9:31 PM, jeffrey E. <jeevacation@gmail.com <mailto:jeevacation@gmail.com>> wrote:

james it doesn't seem like these new routers work very well here in the house &nb;p;

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 please note

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JEE

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