
From: james | personal genius [REDACTED]
Sent: Friday, December 8, 2017 3:47 AM
To: jeffrey E.
Cc: Richard Kahn
Subject: Re:

They've been a massive disappointment.

When they work, they're great at filling the WiFi dead spots — but I can't keep them from crashing repeatedly.

It's totally stumped their support staff; I've been waiting for their escalation support to follow up with me since Monday.

I think there's too many nodes on the mesh network & when the WAPs try to calculate the fastest path to the gateway — particularly with higher network traffic — there's too many variables & they crash.

Yesterday, I started rolling the AirPorts back out; I'll accelerate that. We have to keep the eeros on 6 (they're the only thing that gets a signal into the AV rack), and is like to keep them on 3 as well, if I can get them stable.

Thank you,

James

James Ce

your Personal Genius

• Certified Support Professional 10.6 <http://personalgenius.co> On Dec 7, 2017, at 9:31 PM, jeffrey E. <jeevacation@gmail.com> wrote:

james it doesn't seem like these new routers work very well here in the house;

--

& please note

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE

Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to jeevacation@gmail.com <jeevacation@gmail.com>, and destroy this communication and all copies thereof,

including all attachment=, copyright -all rights reserved

=