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**From:** jeffrey E. <jeevacation@gmail.com>  
**Sent:** Friday, December 8, 2017 10:59 AM  
**To:** james | personal genius  
**Subject:** Re:

No worry we tried . Maybe palm beach . I=leave it to you

On Thu, Dec=7, 2017 at 10:47 PM james | personal genius <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

They've been a massive disap=ointment.

When they work, they're great a= filling the WiFi dead spots — but I can't keep them from =rashing repeatedly.

It's totally stumped =heir support staff; I've been waiting for their escalation support=to follow up with me since Monday.

I think there=E2 s too many nodes on the mesh network & when the WAPs try to ca=culate the fastest path to the gateway — particularly with higher =etwork traffic — there's too many variables & they cra=h.

Yesterday, I started rolling the AirPort= back out; I'll accelerate that. We have to keep the eeros on 6 (t=ey're the only thing that gets a signal into the AV rack), and is =ike to keep them on 3 as well, if I can get them stabile.

Thank you,  
=font style="background-color:rgba(255,255,255,0)">

=font style="background-color:rgba(255,255,255,0)">James Ce <=iv>your Persona= Genius + Certified Support Professional 10.6 <=ont><http://personalgenius.co> <<http://personalgenius.co>> <=div>

On Dec 7, 2017, at 9:31 PM, jeffrey E. <jeevacation@gmail.c=m> wrote:

james =A0 it doesnt seem like these new routers work very well=C2 here in the house

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please note

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