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**From:** [REDACTED]  
**Sent:** Friday, August 10, 2012 4:39 AM  
**To:** jeevacation@gmail.com  
**Subject:** 430 Heli update

Jeffrey,

Edwards/Bell is no different than Gulfstream service center, neither facilities complete the project on time.

here is the window install update as of today,. Monday this week = was told by Edwards we where on track for completion Wednesday evening and go i=to paint shop on Thursday this week.

I need your direction, are we willing to pay two days=20 of overtime charge for this weekend to complete Bell 430 Sunday night? \$4,800.00 additional Edwards gave me an estimate of \$11,130.00 to install both windshields=20 labor, and I was trying to keep to that figure, however, yesterday&nbs=;the manager David Burch whom I've mention during the EFIS deal stated he was go=ng request additional money for labor since its taking his mechanics longer th=n anticipated to complete this installation due to the fact we are insta=ling heated bird resistant windshield on captains side, and only heated glass windshield on co-pilots side, David Burch stated its harder to shimm t=e windows when two different types of windows are installed. The du=l window change is by far the hardest task to accomplish on the Bell 430, plu= the "risk of cracking the window" on the first flight, Bell =ould have to install another window at their cost, neither Edwards or ourselves =ant this to happen, so Edwards is taking their time and making sure the windows are installed properly. David Burch has assigned his thre= best mechanics for this install, this shop is quit smal= and employs only an estimated 11 mechanics. Bell is not willing=to pay the weekend overtime, I think its most important to get the helicopter=20 completed and ready to fly to St Thomas asap,. here is our =wo options:

option #1

Pay additional \$4,800 labor to complete the helicopter Sunday night if=20 Edwards can provide the mechanics to work this weekend overtime. I need one=full day for painting the window edge trim piece.

12th Sunday night window completion,

13th Monday paint shop,

14th Tuesday & Wednesday fly to St Thomas ar=ive by Wednesday night, a lot of tropical activity off the coast of Africa, I'd=plan two days to get the 430 to St Thomas could be one day weather dependant, .=20 Wednesday or Thursday fly to Zorro to be in position =or ABQ/Zorro to NY flight on Saturday the 18th.

option #2

No additional money paid for labor to install windows, window install=20 completed on Tuesday 14th or Wednesday morning 15th, Paint shop Wednes=ay night 15th, leave helicopter parked in West Palm Beach until after Gulfstream flight to New York.

18th Fly Gulfstream to NY

19th airline NY to Palm beach start heli flight to LSJ,.

20th arrive in St Thomas,

21st airline to NY in position for Gulfstream departure to LSJ,.

pls advise option 1 or 2 ?

Thank You,

Larry

arm rest update:

The Toy store was completed with the arm rest by the time I ar=ived at their shop on Wednesday, I was pleased with their modific=tion to the arm rest, when arm rest is extended it rests on the l=wer seat bottom to firm the wobbling,

the height was lowered to match closely the wood arm ledge height, the wood ledge is actually too low to rest your arm, the fold down arm rest is now at a perfect and comfortable height when you rest your arm on it. Their only seamstress is having back surgery Friday and will be out of work for 3 weeks so any more mods this week will not be able to happen. If you like the arm rest for now I'd like to research and price the feasibility of installing the Infinity 20 SUV arm rest. I spoke to Clayton the shop manager and indicated he would investigate the car armrest and have him recover it to match the leather and figure out a way to install the arm rest during our next maintenance visit in the future. see photos of the mod's below:

OLD ARM REST as you viewed in palm beach:

New Arm rest below, note the arm rest sits on seat bottom perfectly, and looks correct now, the old one did not sit properly and was too high.

New Arm rest front view,