
From: Jeffrey Epstein <jeevacation@gmail.com>
Sent: Friday, October 11, 2013 6:02 PM
To: Lesley Groff
Subject: Re: [REDACTED] Ticket for Oct. 11-13

13 th late ok

On Fri, Oct =1, 2013 at 7:30 PM, Lesley Groff <[REDACTED] <mailto:[REDACTED]>> =rote:

Ame= is telling me it was Rail Europe that cancelled the Oct. 11 ticket instead of the Oct. 6th ticket. Rail Europe is going to listen to their record=d tapes and have an answer for me next week on where the error lays...I am=demanding a full credit with no fees or penalties

I am being told they (Amex and Rail Europe) can Re-Inst=te the same return ticket for [REDACTED] for Oct. 13th but we must tell th=m by 4:30EST today....I am just wondering if you prefer her to stay longer= Please advise...

Begin forwarded message:

From: CTS Team Two <[REDACTED] <mailto:[REDACTED]>>

Subject: FW: Rail Europe Booking [REDACTED]

Date: October 4, 2013 9:35:37 AM EDT

To: Lesley Groff <[REDACTED] <mailto:[REDACTED]>>

This is Rail Europe confirmation for [REDACTED] travel [REDACTED]

Best Regards,

=AO

Bette Conlee/Executive Tra=el Counselor TBS Team Two

=span> & LIFESTYLE SERVICES

10375 Centurioin Parkway<=div>

Jacksonville, FL 32256

</=>

Office Hours: 9:00AM-5:30PM, EST Monday-Fiday

From: <= href="mailto:[REDACTED]" style="color:purple;text-decoration:underline">
target="_blank">[REDACTED] [m=iltc [REDACTED]
Sent: Wednesday, October 02, 2013 4:42 PM
To:</=> Elizabeth W Conlee
Subject: Rail=Europe Booking AG-25277409-Z7Y3

Thank you for placing your booking with Rail Europe.

has been accepted by Rail Europe.=span style="font-family:Arial,sans-serif">

</=>

Your Booking Summary

</=able>

Booking Number: [REDACTED]

Bookin= Date:10/02/2013</=>

</=>

London-Paris-London Trip

\$828.00<=>

</=>

Trip #1=u>

From:<=pan style="font-family:Arial,sans-serif">

<=d style="width:135px;padding:0in" valign="top" width="15%"> London St-Pancras
Departs:

Oct 11, 2013 - 6:01PM

Eurostar

=/td>

To:

Arrives:

Oct 11, 2013 - 9:23PM

Class of Service:

Premier</=>

Reserved in:

coach# 012 seat# 021=/u>

Terms & Conditions:

Eurostar Business Premier

Ticket is offered as a one way or round trip ticket. If traveling Round Trip, each segment is discounted. The total will be less than purchasing 2 one-way tickets. Travelers must check-in at least 10 minutes before the departure of the train.

Exchange/Refund Policy

Ticket is 100% refundable and exchangeable up to 60 days after train's departure date. If you choose to travel only one way on a round trip ticket you may apply for a refund for the unused segment. The refund amount will be the difference between the roundtrip ticket price and the one way ticket price. To receive a refund you must send a request to the issuing office. Refunds and Exchanges are subject to a 7% administrative fee per ticket.

</=>

Travelers:

<td>Ms. Margherita Spina(no age restrictions)

=/table>

</=>

\$414.00

Trip #2=u>

From:<=pan style="font-family:Arial,sans-serif">

<=d style="width:135px;padding:0in" valign="top" width="15%"> Paris Nord

Departs:

Oct 13, 2013 - 6:43PM

Eurostar

[REDACTED]

=/td>

To:

coach# 008 seat# 047=/u>

Terms & Conditions:

Eurostar Business Premier

Ticket is offered as a one way or round trip ticket. If traveling Round Trip, each segment is discounted. The total will be less than purchasing 2 one-way tickets. Travelers must check-in at least 10 minutes before the departure of the train.

Exchange/Refund Policy

Ticket is 100% refundable and exchangeable up to 60 days after train's departure date. If you choose to travel only one way on a round trip ticket you may apply for a refund for the unused segment. The refunded amount will be the difference between the roundtrip ticket price and the one way ticket price. To receive a refund you must send a request to the issuing office. Refunds and Exchanges are subject to a 7% administrative fee per ticket.

</=>

Travelers:

<=td>[REDACTED]

=/table>

</=>

\$414.00

Print at Home e-ti=ket

For your Print at Home e-ticket(s), simply click the "Yo=r Travel Documents" link to open the PDF file and print your ticket(s=.

It's important t= note that this email itself is not your travel document; you must open th= link and print the PDF file. Be sure to pr=nt your tickets and bring them with you on the train, as they will be chec=ed.

For step by step information on using your Print at Home e-ticket=A0click here. <<http://agent.raileurope.com/en/rail-help/all-about-train-tickets/about-print-at-home-e-tickets.html>> =/p>

Your Travel Documents

Your Travel Documents <<https://eticket.raileurope.com/eprint/p=int.do?url=-0c3c-69-505c1c1b602a-682a2e417865-77.pdf>> Your Travel D=cuments

=p style="margin-right:0in;margin-left:0in;font-size:12pt;font-family: 'Times New Roman',serif;text-align:right" align="right">>A0

=A0

AMERICAN EXPRESS PLATINUM TRAVEL Service Fee</=>
\$0.00

Rail Europe Booking Fee: (waived)

</=d>
\$=.00

Billing Info

<=span>
Billing Address:<=pan style="font-family:Arial,sans-serif">

9 East 71st St
New York, NY 10021
United States

<=r>

\$828.00 will be charged to Jeffrey E Epstein's credit card Amex [REDACTED]

Your Booking Delivery Information:<=u>

Print at Home e-ticket

=important: Don't forget to print your Print at Home e-tickets and bring them with you on the train.

</=>

Need to make a =change? Click here for exchanges and refunds. <<http://agent.raileurope.com/en/rail-help/customer-support/exchanges-and-refunds-on-a-train-ticket.html>>

</=>
=/u>

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American Exp=ess made the following annotations

"This m=ssage and any attachments are solely for the intended recipient and may co=tain confidential or privileged information. If you are not the intended r=cipient, any disclosure, copying, use, or distribution of the information =ncluded in this message and any attachments is prohibited. If you have rec=ived this communication in error, please notify us by reply e-mail and imm=ediately and permanently delete this message and any attachments. Thank you="

American Express a ajouté le commentaire suivant le Ce courrier et toute pièce jointe qu'il contient sont réservés =u seul destinataire indiqué et peuvent renfermer des renseignements conf=dentiels et privilégiés. Si vous n'êtes pas le destinataire pr=E9vu, toute divulgation, duplication, utilisation ou distribution du courr=er ou de toute pièce jointe est interdite. Si vous avez reçu cette com=unication par erreur, veuillez nous en aviser par courrier et détruire i=médiatement le courrier et les pièces jointes. Merci. <=r> _____

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Jeffrey Epstein

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