
From: Larry Visoski <[REDACTED]>
Sent: Friday, October 13, 2017 2:02 PM
To: Je vacation
Cc: Rich Kahn; Larry
Subject: N415LM warrenty claim

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Can you critique this email,

D= you approve of sending this to Rusty?

Depending on what Gu=fstream offers in return, I'm thinking we should a=k for the following:

1-Master All Shade up/down swit=h Panel Mod for VIP seat to be included (\$30k) No charge, 2-recover and paint Fwd Airstairs matting

3- \$25k in labor/Parts credit, to be used at any Gulfstream facility&=nbsp;

=br>

Rusty,

Ref:

N415L= / Plan D, LLC serial 5173 / G550

Rusty, as we discussed on=the phone last week , below are the events that occurred during PreBuy at G=Ifstream Westfield.

We=accomplished Prebuy Test flight on March 4th, 2017 at Gulfstream Westfield,=with Sellers Chief Pilot Shawn Mulligan at Chevron, Since Seller would not a=low us to utilize Gulfstream Test Pilots, I requested the Gulfstream Westfi=ld provide a Mx and Avionics person to accompany me on the test flight to n=te any system abnormalities during the flight test.

=br>On Sept 2nd I departed NY to Paris, with only operating 44 hours s=nce prebuy inspection, I had uncontrollable HOT Cabin air temperature, I ca=led Gulfstream Tech support upon landing in Paris, and was given their guid=nce to remove and inspect both Pack valve gaskets,, Immediately Tech suppor= informed its common for the Pack Valves to blow their rubber seal and bypass warm air into the cabin,. Photo below shows both of my pack valves had bl=wn gaskets, each valve costs \$45,000, this should could have easily been id=ntified by Westfield Maintenance personal during my PreBuy TestFlight.

Gulfstream FAST team was contacted through Lut=on and supplied a FAST team tech from Zurich to assist in replacing BOTH Pa=k valves. I still await their final invoice for their service,

Plan D, LLC is requesting an investigation into this matter with hopes of warranty claim + compensation for this event.
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As you are aware, we just signed for \$1.5M improvement= with Gulfstream Savanah which included New Paint, Wood Veneer, KABand Wifi=and XM weather along with other Mx Due cards for serial 5173.

Best Regards,

Larry Vis=ski
Manager,

Plan D, LLC</=pan>
N415LM / serial 5173
[REDACTED] /

Sent from my iPad

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