
From: Richard Kahn <[REDACTED]>
Sent: Sunday, May 4, 2014 9:50 PM
To: jeffrey E.
Subject: Amex

Spoke with american express travel and they were not so helpful or understanding They said that we can pursue two routes:

1. request an investigation into what went wrong which will take 6-8 weeks
2. request compensation for poor service – ticket cost was \$18,022.60 and companion ticket was \$1045.60

Please advise if I should pursue compensation claim and if so what amount

From: Jeffrey Epstein <

<mailto:jeevacation@gmail.com>jeevacation@gmail.com>>
 On Sat, May 3, 2014 at 7:40 PM, Richard Kahn <[REDACTED]> > wrote:

Ok

Issues on flights only or is there also issues with issues with credit cards?

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From: Jeffrey Epstein <jeevacation@gmail.com <mailto:jeevacation@gmail.com> >

Date:

To: Richard Kahn <mailto:[REDACTED]>

amex has been very very bad, lets call supervisor.

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= please note

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communication in error, please notify us immediately by return e-mail or by e-mail to jeevacation@gmail.com, and

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