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**From:** Larry Visoski <[REDACTED]>  
**Sent:** Saturday, May 31, 2014 8:59 PM  
**To:** Je vacation  
**Subject:** N331JE

I'm on board airlines now heading to PBI.

I want to send this email to the president of Bell., I know you told me to hold back tearing into shop until I have test flown, b=low is what I learned today., I did not send this email, In case you want to assist with improvements or d=letions to this email: I typed this on my iPhone, please excuse errors.

David Burch,

I have to explain to Mr. Epstein why his helicopter has not been completed a=d final parts arrived Thursday at noon. I do not want to misinform Mr Epstein and offer these facts.

Main rotor head Parts arrived noon on Thursday, main rotor head assembly sta=ts. James your chief mechanic informs me that we should run engines after l=nch on Friday. I arrive Friday at 12:30pm and James is still installing bla=es, I was told this was a 3 hour item, at 1:15pm your supervisor from Bell=in Fort Worth, Chad arrives for shop visit / inspection and calls a meeting=with all your mechanics and takes away all manpower from our helicopter. At=any time does Bell take into consideration the customer comes first? Especi=lly after the parts search fiasco we experienced due to Bells in accurate p=rts supply database.

Today I learn you didn't work on our helicopter due to your company picnic,=20 When I ask you if I was going to test fly on Sunday , you inform me that yo= can't get any mechanics to work on Sunday because it's to hot and they are=exhausted.

I told you I needed to test fly on Sunday, I flew to palm beach to get this h=licopter done, instead you throw a party for your workers.

Sent from my iPhone=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
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