
From: Larry Visoski <[REDACTED]>
Sent: Saturday, May 31, 2014 8:59 PM
To: Je vacation
Subject: N331JE

I'm on board airlines now heading to PBI.

I want to send this email to the president of Bell., I know you told me to hold back tearing into shop until I have test flown, b=low is what I learned today., I did not send this email, In case you want to assist with improvements or d=letions to this email: I typed this on my iPhone, please excuse errors.

David Burch,

I have to explain to Mr. Epstein why his helicopter has not been completed a=d final parts arrived Thursday at noon. I do not want to misinform Mr Epstein and offer these facts.

Main rotor head Parts arrived noon on Thursday, main rotor head assembly sta=ts. James your chief mechanic informs me that we should run engines after l=nc h on Friday. I arrive Friday at 12:30pm and James is still installing bla=es, I was told this was a 3 hour item, at 1:15pm your supervisor from Bell= in Fort Worth, Chad arrives for shop visit / inspection and calls a meeting=with all your mechanics and takes away all manpower from our helicopter. At=any time does Bell take into consideration the customer comes first? Especi=llly after the parts search fiasco we experienced due to Bells in accurate p=rts supply database.

Today I learn you didn't work on our helicopter due to your company picnic,.=20 When I ask you if I was going to test fly on Sunday , you inform me that yo= can't get any mechanics to work on Sunday because it's to hot and they are=exhausted.

I told you I needed to test fly on Sunday, I flew to palm beach to get this h=licopter done, instead you throw a party for your workers.

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