
From: Jermaine Ruan [REDACTED]
Sent: Thursday, October 5, 2017 12:29 AM
To: Kahn Richard; E. jeffrey
Cc: de Jongh Cecile; Jeanne; Wallace Daphne
Subject: Internet update

Good Evening boss

Good Evening All,

Internet

Earl was able to get us a hotspot from VIYA. The device was meant for LSJ to allow at least one mac to have decent internet but I am using it to give ST network internet service to share and allow everyone to still be connected to the server. Unfortunately, this setup reduces the speed. This is only a stop gap measure until Broadband VI get their server in position and fired up.

Once STC is secured on Broadband VI, I will send the device to LSJ to give one or two units internet service there until we provide internet services there as well.

Regards
Jruan

Good evening boss

STC Internet status:

Per Liston, who was in a meeting with the manager of Broadband VI concerning the delay in the activation of our service. He reported the following:

The IP control server (this server registers new public static addresses to new customers) was in the process of being moved. This part of their system is being moved from the Crown Bay site to the Estate Ross site. It was supposed to be done by 12:00 pm but when Liston checked in, it was still not online. He will check with them in the morning.

LSJ / GSJ

Earl will be assigning Alyster and a couple of other guys to begin repairs on the St. Thomas tower first then transition to LSJ this weekend. He is also working on a temporary solution to provide service while they bring the dragnet link online. He will inform me in the morning once he has confirmed the details.

Regards
Jruan

Good Evening boss

STC / LSJ update:

I have contacted both Liston and Earl this afternoon.

I was told by Liston that Garvin one of the technicians at Broadband is tr=ing to push his supervisor for the public static IP address to activate the=account. I have expressed urgency in this matter. They will push for activa=ion for tomorrow 12:00pm.

Earl from VIYA is trying to free up man power and resources to start work on=LSJ internet this weekend.

I will continue to follow with both gentlemen on the internet for all locati=ns.

Regards

Jruan

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