
From: Jermaine Ruan <[REDACTED]>
Sent: Thursday, October 5, 2017 12:29 AM
To: Kahn Richard; E. Jeffrey
Cc: de Jongh Cecile; Jeanne; Wallace Daphne
Subject: Internet update

Good Evening boss

Good Evening All,

Internet

Earl was able to get us a hotspot from VIYA. The device was meant for LSJ to=allow at least one mac to have decent internet but I am using it to give ST= network internet service to share and allow everyone to still be connected=to the server. Unfortunately, this setup reduces the speed. This is only a s=op gap measure until Broadband VI get their server in position and fired up=

Once STC is secured on Broadband VI, I will send the device to LSJ to give o=e or two units internet service there until we provide internet services th=re as well.

Regards
Jruan

Good evening boss

STC Internet status:

Per Liston, who was in a meeting with the manager of Broadband VI concerning=the delay in the activation of our service. He reported the following:

The IP control server (this server registers new public static addresses to n=w customers) was in the process of being moved. This part of their system i= being moved from the Crown Bay site to the Estate Ross site. It was suppos= to be done by 12:00 pm but when Liston checked in, it was still not online= He will check with them in the morning.

LSJ / GSJ

Earl will be assigning Alyster and a couple of other guys to begin repairs o= the St.Thomas tower first then transition to LSJ this weekend. He is also w=rking on a temporary solution to provide service while they bring the drago=wave link online. He will inform me in the morning once he has confirmed th= details.

Regards
Jruan

Good Evening boss

STC / LSJ update:

I have contacted both Liston and Earl this afternoon.

I was told by Liston that Garvin one of the technicians at Broadband is trying to push his supervisor for the public static IP address to activate the account. I have expressed urgency in this matter. They will push for activation for tomorrow 12:00pm.

Earl from VIYA is trying to free up man power and resources to start work on LSJ internet this weekend.

I will continue to follow with both gentlemen on the internet for all locations.

Regards

Jruan

Sent from my iPhone
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