
From: jeffrey E. <jeevacation@gmail.com>
Sent: Friday, July 18, 2014 1:56 PM
To: PHILIPPE LAZNOWSKI
Subject: Re: Installation

thnx

On Fri, Jul 18, 2014 at 9:54 AM, PHILIPPE LAZNOWSKI <[REDACTED]> wrote:

i will ask valdson to check your internet invoices and see what we have

◆=A0

Le 18 juil. 2014 à 15:51, jeffrey E. <jeevacation@gmail.com> a écrit :

can you help upgrade , the speeds?

On Fri, Jul 18, 2014 at 9:50 AM, PHILIPPE LAZNOWSKI <[REDACTED]> wrote:

Just called my team on site.

Of course it is the last version of apple TV, but they can't make any software update until you are logged in with your account.

Concerning the network we have tested all the solution.

When you are connected in WIFI with a computer you only have 3 Mb bandwidth (very poor)

When you are connected with a cable directly to the router you have 9 Mb. To be honest i am very surprised that your provider can't deliver better speed. In my opinion you should be able to have at least 20 or 30 Mb. Maybe you should ask your provider if he can do better. Maybe it is just a subscription thing.

So if you connect your apple TV in wifi, 3 Mb , terrible result when watching a movie

We have moved the router in the AV cabinet, and connected the apple TV on the RJ45 port of the airport. And then we have 9 Mb. (don't really understand why we have better results)

So it means that we don't have any loss, be hav= exactly the same result as directly on the router. It means we can't do anything better.

It is not fantastical for=watching an HD movie, but it works quite good (we tried with trailer, it w=s ok)

So please try to watch a full movie, and tell me how it=works.

In any case, if you can have better bandwi=th from you provider, we should have better results on the airport and on =he apple TV.

Please let me know

Best regard=

Philippe

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Le 18 juil. 2014 à 14:24, jeffrey E. <jeevacation@gmail.com> a=écrit :

lets make=sure its the latest one with the latest software updates. , do we ne=d to change the router.?

On Fri,=Jul 18, 2014 at 8:21 AM, PHILIPPE LAZNOWSKI

wrote:

It is al=ost finished.

Maybe we'll have a few programmin= fine tuning to do later, but it works

Still on site right now.

yes there is an appl= TV connected to the TV connected in WIFI since there is no network cable =n the bedroom (maybe a little bit slow to download HD movies)

best r=gards

Philip=e

=/span>
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Le 18 juil. 2014 à 14:04, Richard Kahn <[REDACTED]> a écrit :

any update on completion?
jeffrey wanted to make sure that his master bedroom had an apple tv
please advise
thank you

Richard Kahn
HBRK Associates Inc.

New York, NY 10022

tel [REDACTED]

fax [REDACTED]

cell [REDACTED]

On Jul 17, 2014, at 4:39 AM, PHILIPPE LAZNOWSKI
[REDACTED] wrote:

=div style="word-wrap:break-word"> Dear Jeffrey,

We are currently installing your equipment and discover that most of your
video sources are still analogical, and should really be updated for numerical sources .

We won't have enough analogical input on the receivers if we keep all those old
sources.

1 - VHS, no more use of VHS tape, can we remove it ?

2 - DVD player, very old, i know that i already asked you the question, but
investing so much for a new TV and keeping that old player is a non sens. If you don't want the expensive multi region
dvd player, can we at least update it for a new model (non multi region)

3 - sky decoder : very old analogical, can you please ask your provider for a new
model

4 - Numerical decoder : very old analogical, can you please ask your provider
for a new model (since it is in france, we can handle this)

Thanks for your prompt feedback because we are already making the job

Thank you

Philippe

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