Good Evening All

I have requested another VIYA network modem device for STC to restore intern=t to STC until Broadband VI is online. I am working with Earl on this since=he has already given one to us. I am not sure how many can be given out per=account. Please keep in mind LSJ and STC account is tied as one and I would=rather allow Earl to handle the logistics. If he is able, I will to meet hi= to get the device tomorrow.

Also, we no longer have a network document center (the Ricoh) it needs new t=ner pumps. It is breaking down faster than I can repair it. I suggest that w= look into the Spencley machine. If they are not ready because of the storm=, then may I suggest that we use the NY vendor since we have containers bei=g loaded to arrive in the VI.

Regards
Jruan

Good evening boss

STC Internet status:

Per Liston, who was in a meeting with the manager of Broadband VI concerning=the delay in the activation of our service. He reported the following:

The IP control server (this server registers new public static addresses to n=w customers) was in the process of being moved. This part of their system i= being moved from the Crown Bay site to the Estate Ross site. It was suppos= to be done by 12:00 pm but when Liston checked in, it was still not online= He will check with them in the morning.

LSJ / GSJ
Earl will be assigning Alyster and a couple of other guys to begin repairs o= the St.Thomas tower first then transition to LSJ this weekend. He is also w=rking on a temporary solution to provide service while they bring the drago=wave link online. He will inform me in the morning once he has confirmed th= details.

Regards
Jruan

Good Evening boss

STC / LSJ update:

I have contacted both Liston and Earl this afternoon.
I was told by Liston that Garvin one of the technicians at Broadband is tr=ing to push his supervisor for the public static IP address to activate the=account. I have expressed urgency in this matter. They will push for activa=ion for tomorrow 12:00pm.

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Earl from VIYA is trying to free up man power and resources to start work on=LSJ internet this weekend.

I will continue to follow with both gentlemen on the internet for all locati=ns.

Regards
Jruan

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