

---

**From:** Jermaine Ruan [REDACTED]  
**Sent:** Wednesday, October 4, 2017 1:19 AM  
**To:** Kahn Richard; E. jeffrey  
**Cc:** de Jongh Cecile; Jeanne; Wallace Daphne  
**Subject:** Internet update

Good evening boss

STC Internet status:

Per Liston, who was in a meeting with the manager of Broadband VI concerning the delay in the activation of our service. He reported the following:

The IP control server (this server registers new public static addresses to new customers) was in the process of being moved. This part of their system is being moved from the Crown Bay site to the Estate Ross site. It was supposed to be done by 12:00 pm but when Liston checked in, it was still not online. He will check with them in the morning.

LSJ / GSJ

Earl will be assigning Alyster and a couple of other guys to begin repairs on the St. Thomas tower first then transition to LSJ this weekend. He is also working on a temporary solution to provide service while they bring the dragnet link online. He will inform me in the morning once he has confirmed the details.

Regards  
Jruan

Good Evening boss

STC / LSJ update:

I have contacted both Liston and Earl this afternoon.

I was told by Liston that Garvin one of the technicians at Broadband is trying to push his supervisor for the public static IP address to activate the account. I have expressed urgency in this matter. They will push for activation for tomorrow 12:00pm.

Earl from VIYA is trying to free up man power and resources to start work on LSJ internet this weekend.

I will continue to follow with both gentlemen on the internet for all locations.

Regards  
Jruan

Sent from my iPhone<?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
<plist version=.0">  
<dict>  
    <key>conversation-id</key>  
    <integer>28681</integer>

```
<key>date-last-viewed</key>
<integer>0</integer>
<key>date-received</key>
<integer>1507079930</integer>
<key>flags</key>
<integer>8590195713</integer>
<key>gmail-label-ids</key>
<array>
    <integer>6</integer>
    <integer>2</integer>
</array>
<key>remote-id</key>
<string>755780</string>
</dict>
</plist>
```