
From: james | personal genius [REDACTED]
Sent: Thursday, December 21, 2017 9:30 PM
To: jeffrey E.
Cc: Richard Kahn; Merwin Dela Cruz
Subject: Re: Apple TV on 6th Floor

Much gratitude to Merwin — I'm sure it was a massive p.i.t.a. — for figuring out how to run a network cable into the 6th floor AV stack.

The Apple TV is now hardwired to the internet; there shouldn't be any slowness / instability in the future.

(I've also eliminated the WAP in the 6th floor kitchen and improved the speed to the iMac & printer=there.)

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Thank you,

your Personal Genius

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On Dec 18, 2017, at 12:46 PM, james | personal genius [REDACTED] wrote:

The Apple TV is back up to full speed (117/12 Mbps). I used the Apple remote and didn't see any problems.

The kitchen WiFi router was mucking up the internet speed. Once I'd isolated it, a reboot fixed it.

Merwin is going to run an Ethernet cable in the ceiling, hopefully getting into the network box in the kitchen so this won't happen again.

(I'll be able to broadcast the WiFi from within the AV stack, eliminate the kitchen router and maybe the printer one too.)

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James Ce

your Personal Genius

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On Dec 14, 2017, at 5:45 PM, jeffrey E. <jeevacation@gmail.com <mailto:jeevacation@gmail.com>> wrote:

check the apple remote and the speed o= download was slow

On Thu, Dec 14, 2017 at 5:34 PM, james | personal genius

> wrote:

Hi,

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Rich said you mentioned you were having problems downloading m=vies on the 6th floor. Could you tell me what was happening?

=/div>

Thank you,

James Ce
your Perso=al Genius
• Certified Support Professional 1=.6
<http://personalgenius.co>

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&=bsp; please note

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