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**From:** Cashkim Bussue [REDACTED] >  
**Sent:** Friday, January 4, 2019 9:48 PM  
**To:** Jeffrey Epstein  
**Cc:** Ann Rodriquez; Cecile de Jongh; Jermaine Ruan

Good day, Mr. Epstein,

I apologize for the delay in the pictures forwarded to you. Unfortunately, the iPhone that I use to take pictures was not configuring correctly. Also, the memory storage was reached its capacity and as a result, this is what causes the delay. I had to immediately rush back to the office with Jermaine's help to get this rectified at soonest. Jermaine and I decided to use an alternative so you can receive pictures.

Again, sorry for any inconvenience this may have caused. I will be sending pictures to you.

Regards,<div>  
Cashkim