
From: Jermaine Ruan [REDACTED]
Sent: Thursday, December 13, 2018 9:16 PM
To: Jeffrey Epstein
Subject: Re:

Good day boss

I=have open another ticket with VIYA. They stated they will have begin to lo=k into and monitor ASAP. I followed up with an email to our VIYA represent=tives Abigail and Sheraz to stay on them.

Also bo=s, Yesterday I have also strongly requested a technician to go out to the =sland to inspect their equipment and resolve the issue with the phone line=. VIYA has replied today that they have scheduled that onsite visit on Mon=ay 17th.

Regards
J Ruan

Sent from my i=hone

On Dec 13, 2018, at 3:03 PM, J <jeevacation@gmail.com</=> wrote:

phones not working well.

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=C2♦ please note

The information contained in this communication =s confidential, may be attorney-client privileged, may constitute in=ide information, and is intended only for the use of the addressee. It =s the property of JEE

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