

---

**From:** Jermaine Ruan [REDACTED]  
**Sent:** Thursday, December 13, 2018 9:16 PM  
**To:** Jeffrey Epstein  
**Subject:** Re:

Good day boss

I have open another ticket with VIYA. They stated they will have begin to look into and monitor ASAP. I followed up with an email to our VIYA representatives Abigail and Sheraz to stay on them.

Also boss, Yesterday I have also strongly requested a technician to go out to the island to inspect their equipment and resolve the issue with the phone line. VIYA has replied today that they have scheduled that onsite visit on Monday 17th.

Regards  
JRuan

Sent from my iPhone

On Dec 13, 2018, at 3:03 PM, J <jeevacation@gmail.com> wrote:

phones not working well.

--

C2 please note

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE

Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to jeevacation@gmail.com <mailto:jeevacation@gmail.com>, and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved