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**From:** Jermaine Ruan [REDACTED]  
**Sent:** Monday, October 29, 2018 2:55 AM  
**To:** Epstein Jeffrey  
**Cc:** [REDACTED]; Kahn Richard; [REDACTED]  
**Subject:** Phone service

Email draft:  
Good evening boss

I alerted VIYA to investigate the loss of service. I am concerned however as=to why I was only notified this evening that there was an issue. I heard n=thing about the lack of service from [REDACTED] on Friday, Saturday, or=Sunday.

I did as you requested and checked the wifi and phones before you were sched=led to fly in but, if something is wrong after I leave, I need to be alert=d ASAP.

Sent from my iPhone=?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"  
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">  
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