
From: Jermaine Ruan [REDACTED]
Sent: Monday, October 29, 2018 2:55 AM
To: Epstein Jeffrey
Cc: [REDACTED]; Kahn Richard; [REDACTED]
Subject: Phone service

Email draft:
Good evening boss

I alerted VIYA to investigate the loss of service. I am concerned however as to why I was only notified this evening that there was an issue. I heard nothing about the lack of service from [REDACTED] on Friday, Saturday, or Sunday.

I did as you requested and checked the wifi and phones before you were scheduled to fly in but, if something is wrong after I leave, I need to be alerted ASAP.

Sent from my iPhone?xml version=.0" encoding=TF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN" "http://www.apple.com/DTDs/PropertyList-1.0.dtd">
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