
From: Jermaine Ruan [REDACTED]
Sent: Monday, October 29, 2018 2:01 PM
To: Epstein Jeffrey [REDACTED]
Cc: Kahn Richard; [REDACTED]
Subject: Phone service update

Good day Boss&=bsp;

I am on site on site and on the phone with Viya ass=sting in the test diagnostics. The issue is their equipment not talk to the=island phone switch.

If they're not a=le to correct the phone remotely they will send a tech to the island. (I ma=e it clear that it needs to be resolved today)

Reg=rds
Jruan

Sent from my iPhone

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