
From: Richard Kahn [REDACTED]
Sent: Tuesday, September 18, 2018 5:31 PM
To: jeffrey E.
Subject: Artefacto

please advise
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
tel [REDACTED]
fax [REDACTED]
ce [REDACTED]

Begin forwarded message:

From: =/b>"Manny" [REDACTED]

Subject: =/b>RE: Refund on =eturned items

Date: September 18, 2018 at 1:24:01 PM EDT

To: =/b>"Richard Kahn" [REDACTED], "'Ezequiel'" [REDACTED], "'Karyna Shuliak'" [REDACTED], "'Bella Klein'" [REDACTED], "'Daphne Wallace'" [REDACTED]

Hi Richard.

We were under the impression that Karyna wanted a =eplacement.
Our warehouse is still looking with the =suppliers to find another option for
the OMBRELONE and =UTDOOR RUG.
See attached sample options for outdoor rugs. =et me know if you like any of
them.

Bella Klein just called me today asking for a credit =egarding the cancelled
items.

We just want =o confirm if you prefer to keep a store credit (until we find
the replacement items) or if you prefer a refund.

I will be waiting for your confirmation.
Best regards,

Manny DeSouza

DESIGN CONSULTANT
17651 BISCAYNE =LVD

WWW.ARTEFACTO.COM

-----Original Message-----

From: Richard Kahn =mailto: [REDACTED]
Sent: Monday, September =7, 2018 1:58 PM
To: Ezequiel; Karyna Shuliak; Bella =lein; Daphne Wallace; Manny
Subject: Refund on returned =tems

please advise on refund status for 2 =ugs and umbrellas that were sent back
see attached thank =ou

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th =loor
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