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**From:** Richard Kahn [REDACTED]  
**Sent:** Tuesday, September 18, 2018 5:31 PM  
**To:** jeffrey E.  
**Subject:** Artefacto

please advise  
thank you

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, NY 10022  
tel [REDACTED]  
fax [REDACTED]  
cell [REDACTED]

Begin forwarded message:

From: =/b>"Manny" [REDACTED]  
Subject: =/b>RE: Refund on =eturned items

Date: September 18, 2018 at 1:24:01 PM EDT

To: =/b>"Richard Kahn" [REDACTED], ""Ezequiel"" [REDACTED], ""Karyna Shuliak"" [REDACTED], ""Bella Klein"" [REDACTED], ""Daphne Wallace"" [REDACTED]

Hi Richard.

We were under the impression that Karyna wanted a =replacement.  
Our warehouse is still looking with the =uppliers to find another option for the OMBRELONE and =UTDOOR RUG.  
See attached sample options for outdoor rugs. =et me know if you like any of them.

Bella Klein just called me today asking for a credit =egarding the cancelled items.

We just want =o confirm if you prefer to keep a store credit (until we find the replacement items) or if you prefer a refund.

I will be waiting for your confirmation.

Best regards,

Manny DeSouza

DESIGN CONSULTANT

17651 BISCAYNE =LVD

WWW.ARTEFACTO.COM

-----Original Message-----

From: Richard Kahn =mailto:[REDACTED]

Sent: Monday, September =7, 2018 1:58 PM

To: Ezequiel; Karyna Shuliak; Bella =lein; Daphne Wallace; Manny

Subject: Refund on returned =tems

please advise on refund status for 2 =ugs and umbrellas that were sent back

see attached thank =ou

Richard Kahn

HBRK Associates Inc.

575 Lexington Avenue 4th =loor

New York, NY 10022

tel [REDACTED]

fax [REDACTED]

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