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**From:** J <jeevacation@gmail.com>  
**Sent:** Wednesday, September 26, 2018 2:44 AM  
**To:** Larry Visoski  
**Subject:** Re: G550 DU repaired !!

Return

On Tue, Sep 25, 2018 at 9:59 PM Larry Visoski [REDACTED] wrote:

=/div>

Jeffrey

Honeywell was able to repair our -901 Display Unit this time. No Charge with our HAPP program. An= upgraded to the -905 (the latest Display Unit is a -911).

Option 1

Keep the Display Unit we purchased as a Spare, since we already replaced a Display Controller November in Savannah, this is our Second failure, the other two Displays are original.

Option 2

=div>Try to sell the display Unit and recover the money.

Option 3

According the sales receipt, we can return the unit and pay a 15% re-stocking fee, which would cost \$12,000 =br> January we will be able to upgrade to the HAPP extended Coverage that will included the -911 Display Unit, cost is \$18,000 per year additional, since there is NO stock of -911 Display Units, Honeywell has=stopped all new application for HAPP extended Coverage.

Since we did not sign up for the Extended coverage at HAPP inception=we saved \$36,000 (\$18k annual additional)

By keeping a spare, we are saving \$18k each year.

Please advise if we should keep as spare?

Thx

Larry

From: "[REDACTED]"  
<[REDACTED]>  
Date: September 25, 2018 at 4:47:40 PM EDT  
T [REDACTED]  
Subject: RO PO18-01149 : CASE-17335007 AWB/Purchase Order [ ref:\_00D30dWxY.\_5001B1DO1Fo:ref ]

<[https://ci4.googleusercontent.com/proxy/ydfXDmw=KpU2fjTZk32nAgpDp4u\\_pJ6xvPF\\_TY-amBaeHYMSUJo8wdB9L5AngAZO8La2Ddka\\_wFv9YmU2u=HEHnPkVt6VB6hP5odIUvrSngtFdOwoR8lW3qmTyLqF6VbmYELUml8GpFHSbs1XN-6fhGmBDSB=DuuUj=s0-d-e1-ft#https://hon-aero.my.salesforce.com/servlet/servlet.Ima=eServer?id=0151B000003SHWP&oid=00D30000000dWxY](https://ci4.googleusercontent.com/proxy/ydfXDmw=KpU2fjTZk32nAgpDp4u_pJ6xvPF_TY-amBaeHYMSUJo8wdB9L5AngAZO8La2Ddka_wFv9YmU2u=HEHnPkVt6VB6hP5odIUvrSngtFdOwoR8lW3qmTyLqF6VbmYELUml8GpFHSbs1XN-6fhGmBDSB=DuuUj=s0-d-e1-ft#https://hon-aero.my.salesforce.com/servlet/servlet.Ima=eServer?id=0151B000003SHWP&oid=00D30000000dWxY)>

Your order has shipped!

Case Number: CASE-17335007

Part Number: 7028140-905

Serial Number: 07092715 <tel:07092715>

Carrier: UPS Red

AWB number: 1Z6917470197841770<=u>

<=ont color="#000000" face="UICFontTextStyleTallBody">

=p class="m\_2193198273349546351MsoNormalCxSpMiddle" style="margin-top:0px;margin-bottom:0.0001pt">

Honeywell Customer Support

<http://www.MyAerospace.com> <<http://www.myaerospace.com/>> <=font>

[ ref:\_00D30dWxY.\_5001B1DO1Fo:ref ]

Honeywell fixed our Display Controller

AOG has been advised your unit requires a MOSFET from and Honeywell has stock in our Phoenix location. The site is in the process of shipping the part from Phoenix to Wichita.

I am monitoring for the AWB.

=span style="background-color:rgba(255,255,255,0)">

Thank you.

<=r clear="none">

Regards,

Sandra Sanford  
AOG Senior Customer Support

Honeywell | Aerospace

=p class="m\_2193198273349546351MsoNoSpacing" style="margin-top:0px;margin-bottom:0px">

=div dir="ltr">

=/p>

Sent from my iPhone

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=div dir="ltr"> please note

=div>The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of  
=EE

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--000000000000e8e2340576bd3031-- conversation-id 327437 date-last-viewed 0 date-received 1537929824  
flags 8590195713 remote-id 856589