
From: J <jeevacation@gmail.com>
Sent: Wednesday, September 26, 2018 2:44 AM
To: Larry Visoski
Subject: Re: G550 DU repaired !!

Return

On Tue, Sep 25, 2018 at 9:59 PM Larry Visoski [REDACTED] wrote:

=/div>

Jeffrey

Honeywell was able to repair our -901 Display Unit this time. No Charge with our HAPP program. An= upgraded to the -905 (the latest Display Unit is a -911).

Option 1

Keep the Display Unit we purchased as a Spare, since we already replaced a Display Controller November in Savannah, this is our Second failure, t=e other two Displays are original.

Option 2

=div>Try to sell the display Unit and recover the money.

Option 3

According the sales receipt, we can return the unit and pay a 15% re-stocking fee, which would cost \$12,000 =br> January we will be able to upgrade to the HAPP extended Coverage that will included the -911 Display Unit, cost is \$18,000 per year add=tional, since there is NO stock of -911 Display Units, Honeywell has=stopped all new application for HAPP extended Coverage.

Since we did not sign up for the Extended coverage at HAPP inception=we saved \$36,000 (\$18k annual additional)

By keep=ng a spare, we are saving \$18k each year.

Please =dvise if we should keep as spare?

Thx

L=rry

From: "

<[REDACTED]> >

Date:<=b> September 25, 2018 at 4:47:40 PM EDT

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Subject: RO PO18-01149 : CASE-17335007 AWB/Purchase Order [ref:_00D30dWxY._5001B1D01Fo:ref]

<https://ci4.googleusercontent.com/proxy/ydfXDmw=KpU2fjTZk32nAgpDp4u_pJ6xvPF_TY-
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ELUml8GpFHSbs1XN-6fhGmBDSB=DuuIUj=s0-d-e1-ft#https://hon-
aero.my.salesforce.com/servlet/servlet.Ima=eServer?id=0151B0000003SHWP&oid=00D30000000dWxY>

Your order has shipped!

Case Number: CASE-17335007

Part Number: 7028140-905

Serial Number: 07092715 <tel:07092715>

Carrier: UPS Red

AWB number: 1Z6917470197841770<=u>

<=ont color="#000000" face="UICTFontTextStyleTallBody">

=p class="m_2193198273349546351MsoNormalCxSpMiddle" style="margin-top:0=x;margin-bottom:0.0001pt">

Honeywell Customer Support
<http://www.MyAerospace.com> <http://www.my aerospace.com/> <=font>

[ref:_00D30dWxY._5001B1D01Fo:ref]

Honeywell fixed our Display Controller

AOG has been advised your unit requires a MOSFET from and Honeywell has stock in our Phoenix location. The site is in the process of shipping the part from PHX to Wichita.

I am monitoring for the AWB.

=span style="background-color:rgba(255,255,255,0)">

Thank you.

<=r clear="none">

Regards,

Sandra Sanford
AOG Senior Customer Support

Honeywell | Aerospace

=p class="m_2193198273349546351MsoNoSpacing" style="margin-top:0px; margin-bottom:0px">>

=div dir="ltr">>

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Sent from my iPhone

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=div dir="ltr">> please note

=div>The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of

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--000000000000e8e2340576bd3031-- conversation-id 327437 date-last-viewed 0 date-received 1537929824
flags 8590195713 remote-id 856589