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**From:** james | personal genius <[REDACTED]>  
**Sent:** Friday, September 14, 2018 2:07 PM  
**To:** jeffrey E.  
**Cc:** Richard Kahn  
**Subject:** Re: NES internet

You'll see "up to" 5=0/40, but it's inconsistent. The performance is best on hardwired d=vices, like the Apple TV on 6.

Spectrum needs to c=me back to resolve the speeds coming into the modem in the basement; they s=rewe'd it up when they programmed in the static IP. The install tech'= support team all leave at 5pm, so we had to leave it as is. It's b=tter than the old service speeds, but by no means finished.

Thank you,

James Ce  
</=iv>  
your Pers=nal Genius

• Certified Support Professional 10.6

=div><http://personalgenius.co></=> <<http://personalgenius.co/>>

On Sep 14, 2018, at 9:39 AM, jeffre= E. <jeevacation@gmail.com <mailto:jeevacation@gmail.com> &=t; wrote:

10022

tel [REDACTED]

fax [REDACTED]

cell [REDACTED]

=br>

Begin forwarded message:

From: james | personal genius <[REDACTED]>

Subject: </=>Re:

Date: September 13, 2018 at 6:11:33 PM EDT

To: getting the new 1GB speed before they made changes for the static IP; but they broke something and now we're seeing around 500/40. Spectrum still needs to resolve that, but we ran out of time getting everything back up and running before the boss arrives.&nb=p;

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<=font>

On Sep 13, 2018, at 3:56 P=, Richard Kahn <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

is internet working with new speeds?  
please advise  
thank you

<=pan>Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue 4th Floor  
New York, N= 10022  
<<https://maps.google.com/?q=575+Lexington+Aven=e+4th+Floor+New+York,+NY+10022&entry=gmail&source=g>>  
tel [REDACTED]  
fa [REDACTED]  
cell [REDACTED]  
=br>

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&=bsp; please note

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