
From: james | personal genius <[REDACTED]>
Sent: Friday, September 14, 2018 2:07 PM
To: jeffrey E.
Cc: Richard Kahn
Subject: Re: NES internet

You'll see "up to" 5=0/40, but it's inconsistent. The performance is best on hardwired d=vices, like the Apple TV on 6.

Spectrum needs to c=me back to resolve the speeds coming into the modem in the basement; they s=rewed it up when they programmed in the static IP. The install tech'= support team all leave at 5pm, so we had to leave it as is. It's b=tter than the old service speeds, but by no means finished.

Thank you,

James Ce
</=iv>
your Pers=nal Genius

· Certified Support Professional 10.6

=div><http://personalgenius.co></=> <<http://personalgenius.co>>

On Sep 14, 2018, at 9:39 AM, jeffre= E. <jeevacation@gmail.com <mailto:jeevacation@gmail.com>> &=t; wrote:

10022
tel [REDACTED]
fax [REDACTED]
cell [REDACTED]
=br>

Begin forwarded message:

From: james | personal genius <[REDACTED]>

Subject: </=>Re:

Date: September 13, 2018 at 6:11:33 PM EDT

To: getting the new 1GB speed before they=made changes for the static IP; but they broke something and now we're seeing around 500/40. Spectrum still needs to resolve that, but we ran out of time getting everything back up and running before the boss arrives.&nb=p;

<http://personalgenius.co>
<=font>

On Sep 13, 2018, at 3:56 P=, Richard Kahn <[\[REDACTED\]](#)>
<mailto:[\[REDACTED\]](#)> > wrote:

is internet working with new speeds?
please advise
thank you

<=pan>Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, N= 10022

<<https://maps.google.com/?q=575+Lexington+Avenue+4th+Floor+New+York,+NY+10022&entry=gmail&source=g>>
tel [\[REDACTED\]](#)
fa [\[REDACTED\]](#)
cell [\[REDACTED\]](#)

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&=bsp; please note

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