
From: Richard Kahn <[REDACTED]>
Sent: Friday, September 7, 2018 5:25 PM
To: jeffrey E.
Subject: Prosolar

another situation whereby no follow up / concern?
solar down since early wednesday am and only now when i ask =s brice following up with [REDACTED]....weird and disturbing
=!
leads me to believe no one has stayed on GSJ =ince Glidden left last week..

Richard Kahn
HBRK Associates Inc.
[REDACTED]

Begin forwarded message:

From: =/b>brice [REDACTED] <[REDACTED]>

Subject: =/b>Re: Friday June =9th

Date: =/b>September 7, 2018 at 1:22:27 PM =DT

To: =/b>[REDACTED] [REDACTED] <[REDACTED]>

Cc: =/b>Dan Prosolar <[REDACTED]>, Marcelo <[REDACTED]>, Brian Walden
<[REDACTED]>, Brad Spernak <[REDACTED]>, michael glidden <[REDACTED]>,
=ichard Kahn <[REDACTED]> <mailto:[REDACTED]> > >

[REDACTED]
Please advise if solar grid is =aintaining load on GSJ
Thank you

Sent from my iPhone

On Sep 7, 2018, at 10:54 AM, Richard Kahn <[REDACTED]> wrote:

is solar back up?
if so please advise what issues were..
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022

[REDACTED]
fax [REDACTED]
cell [REDACTED]

On Sep 5, 2018, at 7:22 AM, brice [REDACTED] <[REDACTED]> wrote:

Morning
Same issue no power again
Sunny islands dead
Sunny boys flashing yellow
Please as to what you would like to do
Brice

Sent from my iPhone

On Sep 4, 2018, at 12:11 PM, Dan Prosolar <[REDACTED]> wrote:

good morning all! hope everyone had a great weekend.. minus GSJ with no power.

i feel very good about my visit today. i was receiving error codes pertaining to an OVER-VOLTAGE situation. this is great news considering we have been fighting the opposite problem since the hurricanes. i have had the system set to perform at the absolute peak voltage it can to avoid losing power. this maximum voltage setting meters the system on the edge of its capabilities. as we see now it has obtained and exceeded its voltage setting limits on the sunny islands. there is no damage done, only the inconvenience of it shutting down to protect itself. Today i throttled back the target voltage by 1v. this should prevent more shutdowns due to over voltage. i think we have got this system dialed in.

All the best, Dan Chrisman

On Mon, Sep 3, 2018 at 6:57 PM, brice [REDACTED] <[REDACTED]>
<mailto:[REDACTED]> > =rote:

Good Evening

The solar system is down on GSJ
No power =unny islands
Sunny boys seem to be in =larm
Cluster box no power
Please advise as to Dans schedule
Regards =rice

Sent from my =Phone

On Jul 11, =018, at 2:10 PM, Marcelo <[REDACTED]> wrote:

Good =fternoon Richard,

Please =ee the below email containing Dan's summary of what actions he
=erformed on his last visit to GSJ.

Regards, =/span>

Marcelo =erez

Project Manager

[REDACTED]

[REDACTED] >

www.prosolaramerica.com

From: Dan Prosolar <mailto:[REDACTED]>
Sent: =/b>Wednesday, July 11, 2018 1:10 PM
To: =/b>Marcelo <mailto:[REDACTED]>
Subject: Re: FW: =riday June 29th

Good afternoon all, sorry for the delay my email had an issue and became unlinked so I wasn't receiving these until now. Regarding GSJ here is what's been achieved.

-all Aquion battery modules are wired to bypass the corroded, water damaged circuit boards that could interfere with charging profiles.

-sunny islands (6) were downgraded to firmware version 6.0.02. This was done to allow a smoother, linear charge profile to be set

-charging parameters are now based on voltage set points rather than state of charge calculations done internally with different references.

-max charge voltage has been set to 58.5V and the batteries will not stop charging until a voltage 1.5V over the set limit is achieved for 15 seconds. This gives them the ability to surpass the previous charge voltage of 56.7V

- the main issue that caused so much down time before was as follows. A target charge voltage that matched the Aquion batteries was not possible with the previous profile. Complicating that was faulty Aquion circuit boards preventing the batteries from properly charging to a suitable voltage. Aquion, as we know, is no more, so it's impossible to obtain replacement parts. Aquion's bms never met the as advertised performance and created more issues than we could have imagined. In short, the change I made allowed for a higher, more suitable battery voltage to be achieved and prevents the premature shut down we saw before.

Again, sorry for the delay, hope all is well

Thanks

Dan Chrisman

Senior Technical Specialist

Prosolar LLC



From: Richard Kahn <mailto:[REDACTED]>
Sent: Wednesday, July 11, 2018 10:30 AM
To: Brian Prosolar <mailto:[REDACTED]>
Cc: Brad Spornak; michael glidden <mailto:[REDACTED]> ; Brice [REDACTED]
<mailto:[REDACTED]> ; [REDACTED]
Subject: Re: Friday June 29th

can we do thursday morning or anytime friday

when can expect an's summary?

please advise

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]
[REDACTED]
cell [REDACTED]

wrote: On Jul 10, 2018, at 2:18 PM, Brian Prosolar <[REDACTED]>

Afternoon Richard,

Brad is traveling to San Francisco for a conference and I'm boarding a plane to STX. I've asked Dan to write a synopsis of his efforts and we have been monitoring for proper function. I'll relay this tomorrow once he's finished.

We're still evaluating but all is functioning as intended for the moment. Additional monitoring and confirmation are needed since the weather over the last week has been extremely cloudy.

Would it be possible to have our call on Thurs. afternoon at 3 EST?

Regards,

Brian Walden
ProSolar America, LLC

Director of Operations

[REDACTED] >

On Jul 10, 2018, at 1:50 PM, Richard Kahn <[REDACTED]>
<mailto:[REDACTED]> wrote:

i have not yet heard back from anyone on a time to speak

please advise

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]
[REDACTED]
cell [REDACTED]

On Jul 11, 2018, at 5:36 PM, Richard Kahn <[REDACTED]> wrote:

can we please arrange a call for tomorrow to review current status of GSJ solar

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

[REDACTED]
cell [REDACTED]

wrote:

On Jun =9, 2018, at 1:36 PM, Brian Prosolar <[REDACTED]>

Afternoon =ich,

I =elieve the normal boat arrival time is 8 or 8:30 a.m. in Redhook. =nbsp;

Dan =ill be there.

Regards,

Brian Walden
ProSolar America, =lc

Director of =perations

[REDACTED] >

<mailto:[REDACTED]> On Jun 29, 2018, at 1:20 PM, Richard Kahn =lt;[REDACTED]>

please =onfirm what time you will be arriving at GSJ on Monday

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]
[REDACTED]

cell [REDACTED]

wrote:

On Jun =8, 2018, at 1:42 PM, Brian Prosolar <[REDACTED]>

Afternoon Richard,

We're still =rying to have a final discussion with Stefan as well as track down
=ultiple 128MB or smaller SD cards to reboot the Sunnyboy inverters. =e're moving as quickly as we can in order to
execute the =onversion plan but it looks like we have to push to Monday. Dan has =hown Michael how to get the system
back up and operating in the event =f it dropping offline and that is working for the interim.

Regards,

Brian Walden

c. [REDACTED]

<mailto:[REDACTED]> On Jun 28, 2018, at 11:08 AM, Richard Kahn =lt;[REDACTED]>
> wrote:

please =onfirm that you will be at GSJ tomorrow to work on the Solar

thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]
[REDACTED]
[REDACTED]

wrote:

On Jun =5, 2018, at 7:27 PM, Brian Prosolar <[REDACTED]>

the visit and will try to expedite.

I want to ensure we have the PCB bypass discussion with the =ngineers prior to

Brian Walden
EE/RE Consultant
[REDACTED]

<mailto:[REDACTED]> > wrote: On Jun 25, 2018, at 5:05 PM, Richard Kahn =It; [REDACTED]

we are =ithout any solar currently

can you please try to have dan come sooner

thank you

Richard =ahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]
[REDACTED]
[REDACTED]

wrote:

On Jun =5, 2018, at 4:31 PM, Brian Prosolar <[REDACTED]>

Afternoon =ichard,

I have Dan on the =chedule to head to GSJ on Friday.

Regards,

Brian Walden

ProSolar America, Inc

Dir. of Operations

[REDACTED]

On Jun 25, 2018, at 3:30 PM, Richard Kahn <[REDACTED]>
<mailto:[REDACTED]> wrote:

can you please advise when your men can come on and fix our solar system
thank you

Richard Kahn
HBRK Associates Inc.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

<401A334B1BB040D0BBA29AA3089AB844[431569].jpg>

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Prosolar Systems



Let's Get Social

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