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**From:** Jay Massar <[REDACTED]>  
**Sent:** Tuesday, September 18, 2018 2:43 PM  
**To:** Eric Roth; jeffrey E.  
**Subject:** RE: G550 SN 5173 DIAVN ARMS WITH GROMMETS

After working many years on his aircraft I feel as though I've earned Doctorate degree in Jeffrey language.

I will be working on different options with Maurice this morning to present this afternoon.

Thank you

Dr. JAY MASSAR | OPERATIONS MGR

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2221 Smithtown Avenue, Long Island MacArthur Airport, Ronkonkoma, New York 11779

From: Eric Roth  
Sent: Tuesday, September 18, 2018 10:02 AM  
To: jeffrey E. <[jeevacation@gmail.com](mailto:jeevacation@gmail.com)>; Jay Massar <[REDACTED]>  
Subject: RE: G550 SN 5173 DIAVN ARMS WITH GROMMETS

Jay,

I will be holding a "Intro to Jeffrey Language 101" class at 10:30 this morning.

Should you not be able to attend, "not nice" can be interpreted as "I am not happy with what you have provided so please present more options."

Best Regards,

Eric

ERIC H. ROTH | PRESIDENT

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From: jeffrey E. [mailto:[jeevacation@gmail.com](mailto:jeevacation@gmail.com)]  
Sent: Tuesday, September 18, 2018 9:43 AM  
To: Jay Massar <[REDACTED]> <[mailto:\[REDACTED\]](mailto:[REDACTED])> >; Eric Roth <[REDACTED]>  
<[mailto:\[REDACTED\]](mailto:[REDACTED])>  
Subject: Re: G550 SN 5173 DIAVN ARMS WITH GROMMETS

not nice

On Tue, Sep 18, 2018 at 9:34 AM, Jay Massar <[REDACTED]> <[mailto:\[REDACTED\]](mailto:[REDACTED])> > wrote:

Jeffrey,

The attached drawings show the forward arm rest for your divan with the necessary grommets to attach the removable bulkhead panel.

The grommets can be painted to match the arm so they do not stand out.

Please provide feedback.

If you prefer we can face time later today to walk through this. (3:30 P.M.)

Thank you

JAY MASSAR | OPERATIONS MGR

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please note

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