
From: Richard Kahn [REDACTED]
Sent: Thursday, September 6, 2018 3:27 PM
To: jeffrey E.
Subject: Zorro Tree Spade

Richard Kahn
HBRK Associates Inc.
[REDACTED]

Begin forwarded message:

From: =/b>steve chavez <[REDACTED]>

Subject: =/b>Fwd: Tree =pade

Date: =/b>September 6, 2018 at 10:53:29 =M EDT

To: =/b>Brice Gordon <[REDACTED]>, =orro Ranch <[REDACTED]>

Cc: Richard Kahn <[REDACTED]>

----- Forwarded message -----

From: =strong class="gmail_sendername" dir="auto">Krista Daily =span dir="ltr" class="">[REDACTED]

Date: Thu, Sep 6, 2018 at 8:50 AM

Subject: Tree =pade

To: [REDACTED]

CC: Tim =B[REDACTED]

Good morning Steve,

The final update on the tree spade is the estimated ship date is October 1, 2018. Due to a glitch in the ordering system. The order was not placed on the 27th of July as we all originally thought; When I was checking on the status of the order on the 27th of August, SPS(our POS) actually pushed the order through on that date therefore pushing the ship date out. I do apologize for the mix up; As soon as we receive the tree spade, I will call you to pick it up. I also have a call in to our CASE rep to see if we can get this expedited. You will hear from me soon.

Thank you for your understanding and patience,

Krista Daily

Parts Manager

Titan Machinery Inc.



On Sep 6, 2018, at 9:42 AM, Richard Kahn [REDACTED] wrote:

can you please provide me contact info of whom you have been dealing with..
we ordered in July and were told -6 weeks which would be end of August..
something does not make sense..
thank you

Begin forwarded message:

From: [REDACTED]

Subject: Re: Titan Machinery_ Tree Spade quote

Date: July 25, 2018 at 5:45:30 PM EDT

To: Richard Kahn [REDACTED]

Cc: [REDACTED]

As on quote 5 to = weeks as of date of purchase

Sent from my iPhone

On July 25, 2018, at 3:35 PM, Richard Kahn [REDACTED] > wrote:

thank you
did titan say how long it would take =o receive once ordered
please advise
thanks

Richard Kahn
HBRK Associates Inc.
[REDACTED]

<=div>

=