
From: james | personal genius <[REDACTED]>
Sent: Tuesday, February 12, 2019 5:49 PM
To: J
Cc: Richard Kahn
Subject: Re:

Good morning, Sir.

</=iv>

1. Sign out of iCloud (System Preferences > iCloud) 2. Go to Home folder/Library/Accounts (~/Library/Accounts) and move the contents to the trash
3. Open /Applications/Utilities/Keychain Access.app, search for iMessage (it should find several iMessage Signing Keys and iMessage Encryption Keys) and delete them.
4. Restart the computer.
5. Log into iCloud again (System Preferences > iCloud) <=r> 6. Open iMessage (and FaceTime) and confirm it's working

Thank you=

James Ce<=span>

your own Personal Genius

· =Certified Support Professional 10.6

=n Feb 12, 2019, at 6:43 AM, J <jeevacation@gmail.com <mailto:jeevacation@gmail.com> > wrote:

=div dir="ltr">
my computer in palm beach continues to keep me out of "" messages?"

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please note

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