From:	james | personal genius ◄ ████████████████ ►
Sent:	Tuesday, February 12, 2019 5:49 PM
To:	J
Cc:	Richard Kahn
Subject:	Re:

Good morning, Sir.

</=iv>
1. Sign out of iCloud (System Preferences > iCloud) 2. Go to Home folder/Library/Accounts (~/Library/Accounts) an= move the contents to the trash

3. Open /Applicati=ns/Utilities/Keychain Access.app, search for iMessage (it should find sever=l iMessage Signing Keys and iMessage Encryption Keys) and delete them. =

4. Restart the computer.

5. Log into iCloud again (System Preferences > iCloud) <=r> 6. Open iMessage (and FaceTime) and confirm it's worki=g

Thank you=

James Ce<=span>

your own P=rsonal Genius

· =Certified Support Professional 10.6

=n Feb 12, 2019, at 6:43 AM, J <=eevacation@gmail.com <mailto:jeevacation@gmail.com> > wrote:

> =div dir="ltr">
> my computer in palm beach continues to knc= me out of   "" messages? "

1

--

=