
From: Richard Kahn [REDACTED]
Sent: Tuesday, February 5, 2019 9:12 PM
To: Jeffrey Epstein
Subject: Fwd: Neptune- Jeffrey Epstein Heater

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
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Begin forwarded message:

From: =/b>"Atlantic Pool Construction & Maintenance" [REDACTED]

Subject: =/b>Neptune- Jeffrey Epstein Heater

Date: February 5, 2019 at 4:03:07 PM EST

To: = [REDACTED]

Good afternoon,

Wanted to provide you with an update regarding the pool heater. As you know, we installed it April 2018... we came with our mechanic Monday, 2/4/19 to check it out. There was an error code, but did not isolate what part of the heater the error was coming from. Mechanic Dave was on phone with Raypak technical support running test to diagnose the problem. After going through all tests, we believe there to be a short in the wiring somewhere, and Boucher Gas Company is needed. This is the warranty station for all Raypak heaters. Dave set up for them to come ASAP, and their best answer has been Wednesday. They currently have not given me a time, and I called twice requesting one. I am waiting for their call back as I type this email. I do apologize for the terrible timing. But as your pool service company, I'm on top of the problem. I will notify you with all updates.

Thanks,

Thomas

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Customer Service Coordinator/Scheduler

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Lantana, FL 33462

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Pool & Spa Builder

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