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Sent: Wednesday, April 3, 2019 7:28 PM
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Attachments: IMG_6797.JPG; Untitled attachment 00369.txt; IMG_6798.JPG; Untitled attachment 00372.txt; IMG_6799.JPG; Untitled attachment 00375.txt

Good day All,

Worthy of mention, attached are images of constant leakage underneath the master bedroom coming from the a/c vent. Following this further, below is a crack in the wall that holds some of the water when it drips.

Moreover, the guys and I used every possible liquid solution to remove any stains from the floor. To further illustrate, some of the stains are a matter of cement and paint hardened overtime and as a result, have difficulty moving. One of the methods used in this process was power washing the entire floor. When the floor dries, all of those stains reappear.