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**From:** Kathy Ruemmler <[REDACTED]>  
**Sent:** Tuesday, March 19, 2019 6:00 PM  
**To:** J  
**Subject:** Re:

The= have basically made me wait for almost 3 hours here. Not exactly put=ing their best foot forward.

On Mar 19, 2019, at 9=01 AM, J <jeevacation@gmail.com=/a>> wrote:

<mailto:jeevacation@gmail.com>

Enjoy the process

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&=bsp; please note

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