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**From:** Merwin Dela cruz [REDACTED]  
**Sent:** Thursday, May 18, 2017 8:40 PM  
**To:** jeffrey E.  
**Subject:** Main Elevator

Hi sir,

Main elevator is making noise when coming down. Otis tech is aware as he was here yesterday. He ordered a high grade grease for us and we should get it tomorrow once I receive it I will call him to come back.

As per Otis technician, it is not a serious issue just needs lubrication.

```
Thank you=?xml version=.0" encoding=UTF-8"?> <!DOCTYPE plist PUBLIC "-//Apple//DTD PLIST 1.0//EN"
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version=.0">
<dict>
  <key>conversation-id</key>
  <integer>43390</integer>
  <key>date-last-viewed</key>
  <integer>0</integer>
  <key>date-received</key>
  <integer>1495140003</integer>
  <key>flags</key>
  <integer>8590195713</integer>
  <key>gmail-label-ids</key>
  <array>
    <integer>6</integer>
    <integer>2</integer>
  </array>
  <key>remote-id</key>
  <string>715207</string>
</dict>
</plist>
```