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**From:** Richard Kahn <[REDACTED]>  
**Sent:** Wednesday, March 29, 2017 12:23 PM  
**To:** James Ce - Apple Consultant  
**Subject:** Re: Jeffrey

ok  
thank you

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue, 4th Floor  
New York, NY 10022  
[REDACTED]

On Mar 29, 2017, at 8:18 AM, james | personal genius <[REDACTED]> wrote:

Yeah, he'd emailed me asking which network should he be using.

Basically, devices won't "float" between networks hosted by different vendors. So if you have a Linksys router in your bedroom and an Apple router in your kitchen, your iPhone continues talking to whichever device it talked to first until it completely drops that signal and searches again -- even if the network names are the same.

The 6th & 3rd floor network names are different to make that clear (and so I can make sure the Apple TV isn't joining the 5th floor Apple router by mistake).

That's what's happening with the screenshot he sent. That computer is talking to the floor below, not the eero. The eero tested at 100/12.

The eero is the only system that works on 6 to the Apple TV. Apple & google won't.

I'll discuss it with him.

Thank you,

On Mar 29, 2017, at 8:07 AM, Richard Kahn <[REDACTED]>

jeffrey also mentioned that new eero =evice on 6? is not rolling over to other wifi in the house  
thanks

Richard Kahn  
HBRK Associates =nc.  
575 =exington Avenue, 4th Floor  
New York, NY 10022



On Mar 29, 2017, at 7:58 AM, james | personal =enius <[redacted]>  
<mailto:[redacted]> wrote:

I could be there =t 10AM

Thank you,

On Mar 29, =017, at 7:54 AM, Lesley Groff <[redacted]>  
<mailto:[redacted]> wrote:

Please let me know your =arliest availability. Thx.

Sent from =y iPhone

On Mar 29, 2017, at 7:50 =M, james | personal genius <[redacted]>  
<mailto:[redacted]> wrote:

Absolutely. I have a couple =f hours of work to do at the office today, but pretty  
flexible on when =hat happens.

Thank you,

On Mar 29, =017, at 7:33 AM, Lesley Groff <[redacted]>  
<mailto:[redacted]> wrote:

Morning! Might you have some time today to come by?

Sent from my iPhone

Begin forwarded message:

From: "jeffrey E." <jeevacation@gmail.com>

Date: March 29, 2017 at 7:05:40 AM EDT

To: "James C. | personal genius" <[REDACTED]>, Richard Kahn

<[REDACTED]>, Lesley Groff [REDACTED]

need a visit today -hsnk

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please note

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