
From: Jermaine Ruan <[REDACTED]>
Sent: Wednesday, February 8, 2017 2:18 PM
To: Ann Rodriguez; [REDACTED]
Cc: Richard Kahn; Jeffrey Epstein
Subject: Re: Phone Line update

Good day all

Innovative have cleared the diagnosis and the phones are back online. They will hold the ticket open until tomorrow to evaluate the quality of service.

Regards
Jruan

Sent from my iPhone

On Feb 8, 2017, at 7:54 AM, Jermaine Ruan <[REDACTED]> <[REDACTED]> wrote:

Good morning all

Innovative has still not repaired the phone line for Lsj I called at 7:00 to the after hours I will call after 8:00 to the service center. I will continue to update everyone.

Regards
Jruan
Good Evening All

<=iv>I followed up with Innovate Network Center. They are currently still in the process of repairing a junction point. I will continue to follow up.

Our Ticket ID is: 6992817
Regards
Jruan

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