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**From:** Merwin Dela cruz <[REDACTED]>  
**Sent:** Monday, January 2, 2017 5:21 PM  
**To:** jeffrey E.  
**Subject:** Re: BMS is down

We have domestic water and heating water but no a/c.

Merwin Dela Cruz  
[REDACTED]  
[REDACTED]

On Jan 2, 2017, at 11:47 AM, jeffrey E. <jeevacation@gmail.com <mailto:jeevacation@gmail.com>> wrote:

what does that mean . no heat . water ? why only now. did we find out?

On Mon, Jan 2, 2017 at 12:43 PM, Merwin Dela cruz <[REDACTED]>  
<mailto:[REDACTED]> > wrote:

Hi sir,

I'm sorry to tell you that our BMS system that controls the chillers and pumps are down. I was in contact with Siemens and waiting for their call.

I'm so sorry....

Merwin Dela Cruz  
[REDACTED]  
[REDACTED]

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please note

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