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**From:** Ann Rodriguez <[REDACTED]>  
**Sent:** Monday, May 7, 2018 1:59 PM  
**To:** jeevacation@gmail.com; Rich Kahn  
**Cc:** Daphne Wallace; [REDACTED]; [REDACTED]; Karen LSJ email  
**Subject:** PR Palms update: 13115607 & 13115585

Palms are on St. Thomas.  
BOL 13115585 4 flat racks  
BOL 13115607 2 flat racks

I spoke with Mr. Oscar ([REDACTED]) at Tropical Shipping this morning. Oscar said that PR did not complete there side of entering the info needed for the BOL to be posted.

Mr. Oscar asked Mr. Leonardo in PR to assist us with getting the BOL. As soon as I get the BOL I'll head down with all the paper work so Brice can schedule Johnny for pickup.

I'll keep you posted...

Ann R.

Begin forwarded message:

From: Oscar James <[REDACTED] <mailto:[REDACTED]>>  
Date: May 7, 2018 at 9:42:38 A= AST  
To: Leonardo Rodriguez <[REDACTED] <mailto:[REDACTED]>>, Annette Torres  
Miranda <[REDACTED]>  
Cc: "[REDACTED] <mailto:[REDACTED]>" <=a  
href="mailto:[REDACTED]" <[REDACTED]>  
=b>Subject: 13115607 & 13115585

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Good morning Leonard=, can you assist with the completion of these bl, customer is trying to clear customs and pick up plant. They are time sensitive..

Thank you,

Oscar James

Customer Care Representative

[REDACTED] <mailto:[REDACTED]>

Ann R.

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