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**From:** Ann Rodriguez <[REDACTED]>  
**Sent:** Monday, May 7, 2018 1:59 PM  
**To:** jeevacation@gmail.com; Rich Kahn  
**Cc:** Daphne Wallace; [REDACTED]; [REDACTED]; Karen LSJ email  
**Subject:** PR Palms update: 13115607 & 13115585

Palms are on St. Thomas.  
BOL 13115585 4 f=at racks  
BOL 13115607 2 flat racks

I spoke with Mr. Oscar ([REDACTED]) at Tropical Shipping this morning. Oscar said that PR did not comp=eete there side of entering the info needed for the BOL to be posted.=/div>

Mr.=Oscar asked Mr. Leonardo in PR to assist us with getting the BOL. As soon a= I get the BOL I'll head down with all the paper work so Brice can s=hedule Johnny for pickup.

I'll keep you posted...

Ann R.

Begin forwarded message:

From: Oscar James <[REDACTED] <mailto:[REDACTED]>>>  
Date: May 7, 2018 at 9:42:38 A= AST  
To: Leonardo Rodriguez <[REDACTED] <mailto:[REDACTED]>>, Annette Torres  
Miranda <[REDACTED]>  
Cc:=" [REDACTED] <mailto:[REDACTED]>" <=a  
href="mailto:[REDACTED]1"; [REDACTED]>  
=b>Subject: 13115607 & 13115585

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Good morning Leonard=, can you assist with the completion of these bl, customer is trying to cle= customs and pick up plant. They are time sensitive..

Thank you,

Oscar James

Customer Care Representative

[REDACTED] <mailto:[REDACTED]>

Ann R.

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