

Travel Arrangements for [REDACTED]

American Express Travel Record Locator [REDACTED]

Agent Details

American Express Travel

Ticket Information for [REDACTED]

Airline Name	Delta Air Lines	Ticket Date	28/12/2015
Ticket Number	[REDACTED]	Invoice	[REDACTED]
Electronic	Yes		

Charges

Total Charged to American Express	347.36
Ticket Base Fare	793.00
Gov't Taxes/Airline Imposed Fees	350.72
Total (USD) Ticket Amount	1143.72
Ticket Exchange	
Original Fare/Ticket Credit - 8580	(1059.36)
New Fare/Ticket - [REDACTED]	1143.72
Amount Charge/Credit	84.36
Airline Ticket Exchange Fee	263.00

The Baggage Rules of KLM Royal Dutch Airlines apply to this itinerary, and can be accessed by visiting
<https://myamextravel.com/baggage>

Travel Details

Thursday 07 Jan 16

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO USA

Flight Information

Airline Record Locator	[REDACTED]	Confirmed	
Airline	KLM Royal Dutch Airlines	Estimated Time	3 Hrs 35 Mins
Flight	KL3179	Equipment	Airbus Industrie A320-100/200
Origin	Moscow,	Sheremetyevo	Meal
Destination	Amsterdam,	Schiphol	Number of Stops
Departing	02:45 PM		Non-stop
Arriving	04:20 PM	Baggage	1PC
Departure Terminal	Terminal F - International		
Class	K Economy Class		
Seats	11A		
Operated By	Aeroflot		

Flight Information

Airline Record Locator [REDACTED]
Airline **KLM Royal Dutch Airlines**
Flight **KL643**
Origin Amsterdam, Schiphol
Destination New York, John F Kennedy International
Departing 05:15 PM
Arriving 07:40 PM
Arrival Terminal Terminal 4
Class H Economy Class
Seats 35A

Confirmed
Estimated Time 8 Hrs 25 Mins
Equipment Boeing 777-200/200ER
Meal Meals
Number of Stops Non-stop
Baggage 1PC

Travel Details

Wednesday 13 Jan 16

Flight Information

Airline Record Locator [REDACTED]
Airline **KLM Royal Dutch Airlines**
Flight **KL642**
Origin New York, John F Kennedy International
Destination Amsterdam, Schiphol
Departing 05:50 PM
Arriving 06:55 AM / 14 Jan 2016
Departure Terminal Terminal 4
Class U Economy Class
Seats 20A

Confirmed
Estimated Time 7 Hrs 5 Mins
Equipment Boeing 777-200/200ER
Meal Meals
Number of Stops Non-stop
Baggage 1PC

Travel Details

Thursday 14 Jan 16

Flight Information

Airline Record Locator [REDACTED]
Airline **KLM Royal Dutch Airlines**
Flight **KL903**
Origin Amsterdam, Schiphol
Destination Moscow, Sheremetyevo
Departing 11:40 AM
Arriving 05:00 PM
Arrival Terminal Terminal E - International
Class Y Economy Class
Seats 21F

Confirmed
Estimated Time 3 Hrs 20 Mins
Equipment Boeing 737-800
Meal Meals
Number of Stops Non-stop
Baggage 1PC

Thank You For Choosing American Express Travel Services

Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT
IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY
PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY
AS SCHEDULES MAY CHANGE
24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS
AIRPORT CHECK-IN REQUIREMENTS -
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS

3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS
PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC

AIRPORT CHECK IN TIMES

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN A
PENALTY UP TO 100 PERCENT AND BE SUBJECT TO AN INCREASE IN
FARE.

TICKETS ARE NON-TRANSFERABLE

Optional travel insurance can be purchased at www.allianz.com. Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

- **Entry and Exit Information for Travel**

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

- **Air Transportation** Important airline ticket terms and conditions and other important notices apply to air transportation.

Please visit <https://myamextravel.com/static/conditions> for more information

- Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit https://www.faa.gov/about/initiatives/hazmat_safety/.

- **Liability Statement** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

- **Intermediary Disclosure** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

- **CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRF's website at: www.tcrcinfo.org.

- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

California CST#1022318, Washington UBI#600-469-694, Iowa TA#669.