
From: [REDACTED]
Sent: Wednesday, December 11, 2013 9:56 PM
To: Jeffrey Epstein; Ann Rodriguez; Daphne Wallace
Subject: Fwd: Janus et Cie 1127315 SLKDESIGNS
Attachments: 1127315-00 SLKDESIGNS 12-04-13.pdf; Untitled attachment 00688.htm; 1127315-01 SLKDESIGNS 12-04-13.pdf; Untitled attachment 00691.htm

I told them that if they cannot honor their original time frame can they please ups or FedEx to us with no additional cost. They said below they will but seem concerned something could get damaged.

Sent from my iPhone

Begin forwarded message:

From: Heather Smith [REDACTED]
Date: December 11, 2013 at 5:48:43 PM AST
To: [REDACTED]
<mailto:[REDACTED]>
Cc: Ivonne Rodriguez-Alvarez <[REDACTED]>
Subject: RE: Janus et Cie 1127315 SLKDESIGNS

Hello [REDACTED]

The items on invoice 1127315-00 are packed and staged for shipping.

The freight originally quoted on the order is based off shipping on our exclusive truck.

Due to the sensitivity of the items in your order we highly suggest shipping on our exclusive truck to prevent damage during transit.

Unfortunately It can take up to 2 weeks to fill a truck and we are barely half way full.

I have gotten approval to ship your order by UPS even though the freight we charged you is less than the actual cost.

Be aware that damage can occur during UPS transit. Please ask your client to document and photograph any issues to the box and products.

All freight claims must be submitted within 72 hours of delivery and noted on the proof of delivery.

I will provide you with the UPS tracking number once available.

Heather Smith
Account Coordinator

JANUS et Cie

12310 Greenstone Ave., Santa Fe Springs, CA 90670

[REDACTED]

From: Heather Smith
Sent: Wednesday, December 04, 2013 11:34 AM
To: '[REDACTED]'
Cc: Ivonne Rodriguez-Alvarez
Subject: Janus et Cie 1127315 SLKDESIGNS - New Order Confirmation

Hello [REDACTED],

JANUS et Cie is pleased to submit your invoice; the items on invoice 1127315 -00 are estimated to ship within 7-10 days. Please note that your invoice reflects a zero dollar balance. Upon completion your order will be placed in the queue for packaging, staging and shipping.

The back ordered items on invoice 1127315 -01 are estimated to ship in January. Your invoice reflects a zero dollar balance. Once the items arrive your order will be placed in the queue for packaging, staging and shipping.

Please take the time to review the attached document and confirm the ship to address and delivery contact are listed properly.

I have included a copy of our Terms and Conditions and Shipping Information / Freight Inspection Guidelines regarding accepting receipt of your order.

Should you have any questions, please feel free to contact me anytime.

We appreciate your business and look forward to working with you in the future.

Discover our new Fibonacci Collection by clicking the link below.

<http://www.janusetcie.com/residential/search?keys=fibonacci>
<<http://www.janusetcie.com/residential/search?keys=fibonacci>>

Heather Smith
Account Coordinator

JANUS et Cie

12310 Greenstone Ave., Santa Fe Springs, CA 90670

[REDACTED]
[REDACTED]
www.shopjanusetcie.com <<http://www.shopjanusetcie.com/>>

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