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**From:** Lesley Groff <████████>  
**Sent:** Thursday, February 28, 2013 5:10 PM  
**To:** Epstein Jeffrey  
**Subject:** ██████████ Ticket to STT on HOLD  
**Attachments:** Airmail.pdf; Untitled attachment 00469.htm

I have put the below tickets on hold for █████, █████ and █████ arriving =TT on Mon. March 4...\$236.20 per non refundable ticket. =nbsp;Please advise if you wish me to purchase. (I =hanged █████ ticket back to █████ to March 16th...total to change =as \$139 only)

Begin forwarded message:

From: "American Express =ravel" <████████>  
Subject: Travel arrangements for █████ =raveling on 03/04/2013  
Date: February 28, 2013 11:40:22 AM =ST  
  
To: █████  
</=iv>

DO NOT REPLY TO THIS EMAIL. This message was =ent from a notification only address that cannot accept incoming =essages. If you have any questions, please contact Centurion =ravel Service at 1-████████.

Your travel arrangements are =utlined below in the email. Please refer to attached PDF =ttachment and itinerary for more details regarding your travel =rrangements. Your Centurion Travel Service travel plans have been =osted to a secure website. Please click on the link to view your =rip details:  
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline =ickets are purchased for this itinerary:  
Airline Baggage Fee/Rules =ay apply and can be accessed by visiting:  
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions =hen accessing the above website. Enter your email address and temporary =password to gain access to the website. You will receive your temporary =password in a separate email.

THIS ITINERARY IS A =ESERVATION ONLY.

This reservation will not be ticketed or =rice guaranteed until ticketing authorization is =eceived. Please contact your travel office by 11:59 PM on March 01, =nbsp; or this entire reservation will automatically =cancel.

Record Locator: █████  
Traveler: █████

Traveler: [REDACTED]  
Traveler: [REDACTED]

Flight Information:

Reserved: AMERICAN =IRLINES 655  
Class: Economy  
Seats: =nassigned  
Departs: New York JFK, NY - JFK  
=nbsp; Date: Mar 04,2013 =nbsp; &n=sp; Time: 8:10 AM  
=nbsp; Arrives: St Thomas, VIRGIN ISLANDS - STT  
=nbsp; Date: Mar 04,2013 =nbsp; &n=sp; Time: 1:15 PM

=irline Confirmation Numbers:

AMERICAN AIRLINES =nbsp; [REDACTED]

=EED PASSPORT OR VISA SERVICES?

As a service to our customers, =merican Express has partnered with VisaCentral for visa and passport =ervices.

To learn what documents may be required for your =nternational destination, or to obtain visa or passport services, go to =ttp://visacentral.com/amex to access the online services of VisaCentral =nd to receive discounted rates on travel document services. To contact =isaCentral by phone, call [REDACTED].

You may receive =ustomer service emails even if you have requested not to receive email =arketing offers from American Express. For details about our e-mail =actices, please review the American Express Privacy Statement at =ttp://www.americanexpress.com/privacy.

See attached itinerary =DF or link for full terms and conditions.

PDF itinerary =ttachment:

If you are unable to view the PDF attachment, ensure you =ave Adobe Acrobat Reader. Refer to website below to download and =install this free software. =br>

<http://www.adobe.com/products/acrobat/readstep.html>

Thank =ou for choosing American Express Centurion Travel Service and have a =leasant trip.

Please be advised that certain mandatory =otel-imposed charges, including, but not limited to, daily resort or =facility fees, may be applicable to your stay and payable to the hotel =perator at check-out from the property. You may wish to inquire =ith the hotel before your trip regarding the existence and amount of =uch charges.

**Liability Statement.** American Express Travel =elated Services Company, Inc. and its parent, subsidiaries, affiliates =nd representatives (collectively, "Amex") act as an agent for travel =suppliers and you understand and agree that Amex shall not be liable for =ny loss, injury, expense or damage to persons or property resulting, =irectly or indirectly, from (1) the acts of omissions of travel =suppliers, including but not limited to delays, overbooking's, =ancellation of services, cessation of operations, accidents or failures =f equipment, or changes in fares, itineraries or schedules; or (2) acts =f God, fires, earthquakes, floods, climatic aberrations, acts of =overnmental authorities, civil unrest, strikes, riots, theft, disease, =ccidents or failures related to the public internet, telecommunications =ines or facilities, or third party technology systems, or any other =ause beyond the control of Amex.

**Intermediary Disclosure.** Amex =ssists you in finding travel suppliers and making arrangements that =eet your individual needs. We consider various factors in identifying =travel suppliers to you and recommending specific itineraries. In this =ole, we are acting as an independent third party and not as a =iduciary. We want you to be aware

that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel registration Number: 1022318-10. Washington State Seller of Travel registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

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