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**From:** Lesley Groff <[REDACTED]>  
**Sent:** Thursday, January 17, 2013 3:47 PM  
**To:** Epstein Jeffrey  
**Subject:** Ticket on HOLD for [REDACTED] Sat. Jan. 19th  
**Attachments:** Airmail.pdf; Untitled attachment [REDACTED].htm

This ticket is on hold..please advise if you wish me to purchase for [REDACTED] Total is \$361.46 in coach, \$150 change fee, non-refundable.

(There is also a Jet Blue that departs at 10am arrives at 9:02am or a Jet Blue departs 9:35am arrives 12:38pm or around \$384.90)

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>  
Subject: Travel arrangements for [REDACTED] traveling on 01/19/2013  
Date: January 17, 2013 10:41:20 AM EST  
To: [REDACTED]  
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DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:  
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 09:00 PM on January 18, or this entire reservation will automatically cancel.

Record Locator: [REDACTED]  
Traveler: [REDACTED]

Flight Information:

Reserved: DELTA AIR LINES 2395  
Class: Coach  
Seats: Unassigned  
Departs: New York Lagoonia, NY - LGA  
Date: Jan 19,2013 Time: 8:27 AM  
Arrives: West Palm Beach, FL - PBI  
Date: Jan 19,2013 Time: 11:40 AM

Airline Confirmation Numbers:

DELTA AIR LINES [REDACTED]

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 66-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.  
<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing

channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

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