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**From:** Jeffrey Epstein <jeevacation@gmail.com>  
**Sent:** Friday, July 29, 2011 7:39 PM  
**To:** Sarah K  
**Subject:** Fwd:  
**Attachments:** BWg- September.doc; BF- December.doc; BWG- April.doc; BWG- August.doc; BWG- February.doc; BWG- January.doc; BWG- July.doc; BWg- June.doc; BWg- March.doc; BWG- May.doc; BWG- November.doc; BWG October.doc; APRIL.doc; AM Manager Check Off Sheet BWG 06.doc; AM MANAGER PORTER WALK-THRU DAILY CHECK OFF SHEET.doc; PM Mgr Notes BWG.pdf; NOVEMBER.doc; MAY.doc; MARCH.doc; JUNE.doc; JULY.doc; JANUARY.doc; FEBRUARY.doc; DECEMBER.doc; AUGUST.doc; SEPTEMBER.doc; OCTOBER.doc

print out. ignore the cecile printing if you have not done it yet

=br>

----- Forwarded message -----

From: Steve Hanson <<= href="mailto: [REDACTED] </=pan>>

Date: Fri, Jul 29, 2011 at 2:08 PM

Subject: RE:

To: Jeffrey Epstein &=t;jeevacation@gmail.com <mailto:jeevacation@gmail.com> >

Jeff,<=span>

Attached are the manager daily operations manuals – which your housing should have something similar and have to make it applicable. This is monthly notes =or managers and maintenance notes. Again the housing structure in 12 month program. In regard to restaurants if you are to follow all the documents ha=e and including for line employees you will actually take 90% of all variable= out of each equation.

From:=span style="font-size:10.0pt"> Jeffrey Epstein [mailto:jeevacat=on@gmail.com <mailto:jeevacation@gmail.com>]  
Sent: Thursday, July 28, 2011 2:34 PM  
To: Steve Hanson  
Subject:

operations manual

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From: "Erin Pepper" <mailto:[REDACTED]>>  
To: "Erin Pepper" <mailto:[REDACTED]>>  
Date: Fri, 29 Jul 2011 13:40:06 -0400  
Subject: Maintenance notes

Eri= Pepper  
Director of Guest Serv=ces &

## Qualit= Assurance

T: =a href="tel:██████████" value="+██████████" target="\_blank">>

F: =a href="tel: [REDACTED] value="+[REDACTED]" target="\_blank">> [REDACTED]

brg=esthospitality.com

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From: "Erin Peppe" [REDACTED] <mailto:[REDACTED]> >  
To: "Erin Pepper" [REDACTED] <mailto:[REDACTED]> >  
Date: Fri, 29 Jul 2011 14:07:15 -0400  
Subject: Manager notes

Eri= Pepper  
Director of Guest Serv=ces &

Qualit= Assurance

T: =a href="tel:[REDACTED]" value="+[REDACTED]" target="\_blank">>[REDACTED]

F: =a href="tel:[REDACTED]" value="+[REDACTED]" target="\_blank">>[REDACTED]

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