
From: Lesley Groff <[REDACTED]>
Sent: Thursday, August 9, 2012 2:00 PM
To: Epstein Jeffrey
Subject: Ticket for [REDACTED] on HOLD
Attachments: Airmail.pdf; Untitled attachment 00179.htm

This ticket is on HOLD. This is a nonstop from JFK to Moscow in Business Class for \$5897.54 (if we cancel pay \$400 and get the remainder back. If we change ticket we pay \$400 plus change in airfare) There are connecting flights that are less (through Warsaw for \$2679...through Ukraine on Ukrainian Air for \$2766...but I was told the service on these airlines are not like Delta) [REDACTED] did request Delta.

Do you approve this ticket for \$5897.54 for [REDACTED]?

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Travel arrangements for [REDACTED] [REDACTED] traveling on 08/21/2012
Date: August 9, 2012 9:53:38 AM EDT
To: [REDACTED]
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DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:
<https://w.w.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicy.s.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 09:00 PM on August 11, or this entire reservation will automatically cancel.

Record Locator: [REDACTED]
Traveler: [REDACTED] = [REDACTED]

Flight Information:

Reserved: ELTA AIR LINES 30
Class: Business
Seats: [REDACTED]
Departs: New York JFK, NY - JFK
Date: Aug 21, 2012 Time: 4:10 PM
Arrives: Moscow Svo, RUSSIA - SVO
Date: Aug 2, 2012 Time: 9:55 AM

Flight Information:

Reserved: DELTA AIR LINES 31
Class: Business
Seats: [REDACTED]
Departs: Moscow Svo, RUSSIA - SVO
Date: Sep 4, 2012 Time: 11:40 AM
Arrives: New York JFK, NY - JFK
Date: Sep 4, 2012 Time: 1:55 PM

Itinerary Confirmation Numbers:

ELTA AIR LINES [REDACTED]

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with Travisa Visa Service, Inc. for visa and passport services.

If you need passport or visa services, click on the link below

<http://www.travisa.com/affiliate/index.html?accountcode=ZC9002> you will be directed to the user friendly online resource center of Travisa.

Use the following account: ZC9002 to place an order online or if calling direct. Please identify yourself as an American Express Card member who made your booking through Centurion Travel Service.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts or omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

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