
From: Lesley Groff [REDACTED]
Sent: Wednesday, August 1, 2012 2:18 PM
To: Epstein Jeffrey
Subject: ticket on hold for KARYNA on Aug. 7th
Attachments: Airmail.pdf; Untitled attachment 00007.htm

I have put a new ticket on HOLD for Karyna in case you wanted to make a decision...This is to depart on Aug. 7th at 12:45pm...the flight is pretty full and they could not assign her a seat (she has to do it at the airport) The price has gone up to \$442.80 (non refundable, with \$150 change fee) Ticket was at \$345.80. A fully refundable ticket is \$689.89. Ticket on Hold until tomorrow at 1:59pm.

Begin forwarded message:

From: "American Express Travel" <AmericanExpressTravel@tendent.com>

Date: August 1, 2012 10:03:18 AM EDT

To: [REDACTED]
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Subject: Travel arrangements for KARYNA SHULIAK traveling on 8/07/2012

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:
<https://w.w.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicy.s.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on August 02, or this entire reservation will automatically cancel.

Record Locator: CPVALM

Traveler: KARYNA =HULIAK

Flight Information:

Reserved: =ERICAN AIRLINES 16
Class: Economy
=nbsp; Seats: Unassigned
Departs: San Francisco, CA = SFO
Date: Aug 07,2012 =nbsp; &n=sp; Time: 12:45 PM
=nbsp; Arrives: New York JFK, NY - JFK
Date: Aug =7,2012 =nbsp; &n=sp; Time: 9:30 PM

=irline Confirmation Numbers:

AMERICAN AIRLINES =nbsp; CPVALM

=EED PASSPORT OR VISA SERVICES?

As a =ervice to our customers, American Express has partnered with Travisa =isa Service, Inc. for visa and passport services.

If you =eed passport or visa services, click on the link =elow

<http://www.travisa.com/affiliate/index.html?accountcode=ZC9002> =ou will be directed to the user friendly online resource center of =ravisa.

Use the following account: ZC9002 to place an =rder online or if calling direct. Please identify yourself as an =merican Express Card member who made your booking through Centurion =ravel Service.

You may receive customer service emails even if =ou have requested not to receive email marketing offers from American =xpress. For details about our e-mail practices, please review the =merican Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary =DF or link for full terms and conditions.

PDF itinerary =ttachment:

If you are unable to view the PDF attachment, ensure you =ave Adobe Acrobat Reader. Refer to website below to download and =nstall this free software. =br>

<http://www.adobe.com/products/acrobat/readstep.html>

Thank =ou for choosing American Express Centurion Travel Service and have a =pleasant trip.

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that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

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