

# AMERICAN EXPRESS TRAVEL

**Centurion Travel Service**  
2421 West Peoria Avenue M/S AZ38-03-01  
Phoenix, AZ 85029-4708  
1-877-877-0987 (Toll Free)  
When Overseas Call Collect 602-537-4000

Page 1 of 4

Generated: November 27, 2012 12:03 PM

**Travel Arrangements for: EPSTEIN/JEFFREY**

Agent ID : ND

**Record Locator: MRBPZM**

\*\*\*Itinerary\*\*\*

## Travel Details

Thursday November 29, 2012

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### Hotel Information

Hotel:	WORLD HOTELS	Check-In:	11/29/2012
	GRAND HOTEL RICA	Check-Out:	11/30/2012
	KARL JOHANS GATE 31		
	OSLO NO 0101		
Phone Number:	47-23-212000		
Fax Number:	47-23-212100		
Confirmation Number:	63637562		
Hotel Rate:	3,900.00 NOK per night		
	Late Arrival Guarantee - Credit Card		
Special Info:	KING AMEX CENTURION VIP		
	CANCEL 01 DAYS BEFORE ARRIVAL		

### Hotel Information

Hotel:	WORLD HOTELS	Check-In:	11/29/2012
	GRAND HOTEL RICA	Check-Out:	11/30/2012
	KARL JOHANS GATE 31		
	OSLO NO 0101		
Phone Number:	47-23-212000		
Fax Number:	47-23-212100		
Confirmation Number:	63637575		
Hotel Rate:	2,855.00 NOK per night		
	Late Arrival Guarantee - Credit Card		
Special Info:	RM2OF2 KING		
	CANCEL 01 DAYS BEFORE ARRIVAL		

## Travel Details

Friday November 30, 2012

### Hotel Information



EFTA\_R1\_02097472

EFTA02705896

Hotel:	LEADING HOTELS OF THE WORLD	Check-In:	11/30/2012
	GRAND HOTEL STOCKHOLM	Check-Out:	12/2/2012
	SODRA BLASIEHOLMSHAMNEN 8		
	STOCKHOLM SE SE-103 27		
Phone Number:	46-8-6793500		
Fax Number:	46-8-6118686		
Confirmation Number:	63637650		
Hotel Rate:	10,800.00 SEK per night		
	Late Arrival Guarantee - Credit Card		
Special Info:	KING VIP AMEX CENTURION		
	CANCEL BY 12 PM DAY OF ARRIVAL		

#### Hotel Information

Hotel:	LEADING HOTELS OF THE WORLD	Check-In:	11/30/2012
	GRAND HOTEL STOCKHOLM	Check-Out:	12/1/2012
	SODRA BLASIEHOLMSHAMNEN 8		
	STOCKHOLM SE SE-103 27		
Phone Number:	46-8-6793500		
Fax Number:	46-8-6118686		
Confirmation Number:	63639447		
Hotel Rate:	3,780.00 SEK per night		
	Late Arrival Guarantee - Credit Card		
Special Info:	KING NON SMOKING		
	CANCEL BY 12 PM DAY OF ARRIVAL		

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

#### Travel Details

Saturday December 1, 2012

#### Hotel Information

Hotel:	LEADING HOTELS OF THE WORLD	Check-In:	12/1/2012
	GRAND HOTEL STOCKHOLM	Check-Out:	12/2/2012
	SODRA BLASIEHOLMSHAMNEN 8		
	STOCKHOLM SE SE-103 27		
Phone Number:	46-8-6793500		
Fax Number:	46-8-6118686		
Confirmation Number:	63637670		
Hotel Rate:	2,340.00 SEK per night		
	Late Arrival Guarantee - Credit Card		
Special Info:	KING ROOM 20F2		
	CANCEL BY 12 PM DAY OF ARRIVAL		

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

FINE HOTEL AND RESORT PROGRAM. FOR PAYMENT, CARDMEMBERS MUST USE AN AMERICAN EXPRESS CARD PRODUCT IN HIS/HER NAME.

#### Additional Information

##### Additional Messages

ADVANCE RESERVATIONS ARE RECOMMENDED IF YOU WISH TO ENJOY GOLF, SPA, DINING, AFTERNOON TEA OR REQUIRE ANY SPECIAL ARRANGEMENTS IN ADVANCE OF YOUR HOTEL STAY. ADDITIONAL TAXES, SERVICE CHARGES, INSURANCE, OR OTHER FEES MAY APPLY TO HOTEL AND CAR RENTAL RESERVATIONS.

**Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.**

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

**CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: [www.tcrinfo.org](http://www.tcrinfo.org).

**WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

#### **NEVADA:**

##### **RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL**

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

**SOUTHERN NEVADA:** 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

**NORTHERN NEVADA:** 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

**Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency**