
From: Karyna Shuliak <[REDACTED]>
Sent: Wednesday, August 26, 2015 8:20 PM
To: Jeffrey
Subject: Fwd: Demande d'information
Attachments: image001.jpg; Untitled attachment 00260.htm; Shuliak.pdf; Untitled attachment 00263.htm; Karyna Voucher.pdf; Untitled attachment 00266.htm

Begin forwarded message:

From: Lesley Groff <[REDACTED]> <mailto:[REDACTED]> >
Date: August 26, 2015 at 4:07:05 PM EDT
To: Karyna Shuliak <[REDACTED]> >
Subject: Fwd: Demande d'information

Hi Karyna...please find below correspondence from our Amex Centurian rep (Natalia) and the Hotel Manapany in St. Barth's...the hotel is saying we must pay for all 16 nights and it is non refundable. Natalia believes (according to their website) we can pay 30% non refundable (so about=\$4064 US we lose completely) with 91 days to cancel the reservation (so must cancel by Sept. 25) Is the below letter good enough for your appointment on Monday? It states you have the reservation you just need to pay it...What do you think? All Hotel in St. Barth's want full deposit or some deposit during December/January holiday months...that is just the way it is...

Begin forwarded message:
=br class="Apple-interchange-newline">

From: Natalia X Molotkova <[REDACTED]>
<[REDACTED]>

Subject: FW: Demande d'information

Date: August 26, 2015 at 12:13:30 PM EDT

To: Lesley Groff <[REDACTED]> >

In attach the voucher to be completed by the clients.

Also in attach the letter of the hotel confirming the reservation for Karyna Shuliak. This voucher be valid after the 2nd September where she have paid all the stay not refundable.

<=span>
Al= best

Reservation

Hotel Manapany Cottage & Spa

=/div>

<=div>

Anse des c=ves



&nb=p;

Web: www.lemanapany.com <<http://www.lemanapany.com/>>

R◆=A8glement du Check-In

Nous vous rappelons qu'au Check-in, nous demanderons une Carte de Credit en garantie. Si elle est pas f=urnie nous nous octroyons le droit de refuser le Check-In.</=pan>

<=iv style="margin: 0in 0in 0.0001pt; font-size: 11pt; font-family: Calibri= sans-serif;">

<=iv>

Roules for the Che=k-In

<=div>

</=iv>

We remember at the Check-In we require a Credit card=for guarantee in the case the client refuse, we have t=e right to refuse the client.

=span style="font-size: 10.5pt;">

De&=bsp;; Natalia X Molotkova

Date : mercredi 26 août 2015 09:41

À = "manapany@saint-barths.com <<mailto:m=napany@saint-barths.com>> "

Objet : Demande d'information

Dear Sir/Madam,

I booked a room for my client, Karyna Shuliak, room confirma=ion 95790126, arriving December 25th for 16 nights.

My client lives in US, but she has passport from Belarus and she nee=s visa to go to St. Barth.

<=iv style="margin: 0in 0in 0.0001pt; font-size: 11pt; font-family: Calibri= sans-serif;">

</=pan>

Thank you,<=div>

=span style="font-size: 14pt;"> </=pan>

=

Natalia (Natasha) Molotkova</=>

American Express Centurion Servicing<=:p>

Working hours: 10:30am-7:00pm Monday-Fri=ay

' 770-=42-9187 ext 63152 *natalia.x.molotko=a@aexp.com
<mailto:natalia.x.molotkova@aexp=com>
&nbs=;

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