

---

**From:** Lesley Groff <[REDACTED]>  
**Sent:** Sunday, April 6, 2014 1:13 PM  
**To:** Jeffrey Epstein  
**Subject:** Charles Hotel/Must Cancel by tomorrow to avoid ENTIRE Stay  
**Attachments:** Airmail.pdf; Untitled attachment 00259.htm

I have booked you a Boston Suite AND a Deluxe room at the Charles Hotel April 21-23... We must cancel by tomorrow (April 7) by 4pm in order to avoid being charged the ENTIRE stay!

Begin forwarded message:

From: "American Express Travel" <AmericanExpressTravel@tendent.com>  
Subject: Travel arrangements for JEFFREY E EPSTEIN traveling on 04/21/2014  
Date: April 3, 2014 2:36:16 PM EDT  
To: [REDACTED]  
</iv>

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:  
<https://w=w.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

Record Locator: ZTDMTX  
Traveler: JEFFREY E EPSTEIN

Hotel Information:  
Vendor: PREFERRED HOTELS  
Reserved: CHARLES HOTEL HARVARD SQUARE  
Address: ONE BENNETT STREET

CAMBRIDGE MA 02138  
Phone: 1-617-8641200  
Fax: 1-617-6615053  
Check-In: Apr 21, 2014  
Check-Out: Apr 23, 2014  
Price: 2 nights stay USD 899.00 Nightly Rate  
Confirmation: CI10AA1Q  
CANCEL 14 DAYS BEFORE ARRIVAL

Hotel Information:

Vendor: PREFERRED HOTELS  
Reserved: CHARLES HOTEL HARVARD SQUARE  
Address: ONE BENNETT STREET  
CAMBRIDGE MA 02138  
Phone: 1-617-8641200  
Fax: 1-617-6615053  
Check-In: Apr 21, 2014  
Check-Out: Apr 23, 2014  
Price: 2 nights stay USD 399.00 Nightly Rate  
Confirmation: CI10AA2P  
CANCEL 14 DAYS BEFORE ARRIVAL

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's,

=ancellation of services, cessation of operations, accidents or failures =f equipment, or changes in fares, itineraries or schedules; or (2) acts =f God, fires, earthquakes, floods, climatic aberrations, acts of =overnmental authorities, civil unrest, strikes, riots, theft, disease, =ccidents or failures related to the public internet, telecommunications =ines or facilities, or third party technology systems, or any other =ause beyond the control of Amex.

Intermediary Disclosure. Amex =ssists you in finding travel suppliers and making arrangements that =eet your individual needs. We consider various factors in identifying =ravel suppliers to you and recommending specific itineraries. In this =ole, we are acting as an independent third party and not as a =iduciary. We want you to be aware that certain suppliers pay us =ommissions as well as incentives for reaching sales targets or other =oals, and from time to time may also provide incentives to our travel =ounselors. Certain suppliers may also provide compensation to us =or various marketing and administrative services that we perform for =hem, such as granting them access to our marketing channels, =articipating in marketing programs and supporting technology =nitatives. In addition, we receive compensation from suppliers when =ustomers use the American Express Card or other American Express =roducts to pay for supplier products and services. From time to time =e may enter into other business relationships with suppliers and these =rrangements, including levels and types of compensation and incentives =e receive, are subject to change. In identifying suppliers and =ecommending itineraries, we may consider a number of factors, including =upplier availability and your preferences. The relationships we =ave with suppliers may also influence the suppliers we identify and the =itineraries we recommend.

California State Seller of Travel =egistration Number: 1022318-10. Washington State Seller of Travel =egistration Number: UBI#600469694. Rhode Island Registration =umber: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; =owa: TA# 002 Registered Iowa Travel =gency.

=