

Travel Arrangements for [REDACTED]

American Express Travel Record Locator [REDACTED]

AgentDetails

Centurion Travel Service
2401 W. Behrend Dr Ste.55 M/C 08-03-69
Phoenix Arizona 85027
Toll Free 1-877-877-0987
When Overseas Call Collect 602-537-4000

E-Ticket Number(s)

Ticket AA 0017510967780-03DEC
Ticket DY 3287510967800-03DEC*
Ticket AA 0017511714567-07DEC
Ticket AA 0017513280669/70-16DEC
Ticket AA 0017581995067-17MAR

Travel Details

Tuesday 24 Mar 15

Flight Information

Airline Record Locator	[REDACTED]	Confirmed	
Airline	British Airways	Estimated Time	2 Hrs 45 Mins
Flight	BA771	Equipment	Airbus Industrie A320-100/200
Origin	Stockholm, Arlanda	Meal	Snack
Destination	London, London Heathrow	Number of Stops	Non-stop
Departing	07:15 AM		
Arriving	09:00 AM		
Departure Terminal	Terminal 2		
Arrival Terminal	Terminal 5		
Class	S Economy Class		
Seats	Unassigned		

Flight Information

Airline Record Locator	[REDACTED]	Confirmed	
Airline	American Airlines	Estimated Time	10 Hrs
Flight	AA39	Equipment	Boeing 777-200/300
Origin	London, London Heathrow	Meal	Lunch Snack
Destination	Miami, Miami International	Number of Stops	Non-stop
Departing	11:05 AM		
Arriving	05:05 PM		
Departure Terminal	Terminal 3		
Class	N Economy Class		
Seats	39A		

Travel Details

Tuesday 31 Mar 15

Flight Information

Airline Record Locator	██████████	Confirmed	
Airline	American Airlines	Estimated Time	2 Hrs 36 Mins
Flight	AA943	Equipment	Boeing 757-200/300
Origin	Miami, Miami International	Meal	Lunch
Destination	Charlotte Amalie, Cyril E King Airport	Number of Stops	Non-stop
Departing	11:15 AM		
Arriving	01:51 PM		
Class	D Business Class		
Seats	1A		
Citizens Of United States Must Carry A Valid Passport			

Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY. PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY AS SCHEDULES MAY CHANGE.

24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS

AIRPORT CHECK-IN REQUIREMENTS -
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS

PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC AIRPORT CHECK IN TIMES.

THE FOLLOWING FEES MAY APPLY:
39.00 PER TICKET FOR EACH ITINERARY.
39.00 PER TICKET FOR EXCHANGE, REFUNDS OR REISSUE TRANSACTIONS. THESE FEES ARE IN ADDITION TO ANY AIRLINE IMPOSED FEES THAT MAY APPLY.

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN A PENALTY UP TO 100 PERCENT AND BE SUBJECT TO AN INCREASE IN FARE.

TICKETS ARE NON-TRANSFERABLE.

Hotel Offers

American Express Travel offers FINE HOTELS & RESORTS properties in your travel destination! Take advantage of your Centurion benefits by booking your hotel stay through FINE HOTELS & RESORTS and receive access to these complimentary benefits with each reservation:

- Noon check-In, when available
- Room Upgrade upon arrival, when available*
- Daily breakfast for two people
- Guaranteed 4pm late checkout
- Additional special amenity unique to each property, such as a \$100 food and beverage credit or a massage for two people**

See Program terms and conditions for additional details at www.americanexpress.com/fhr.

To book your stay, visit americanexpress.com/fhr or call your Travel Office.

* Certain room categories are not eligible for upgrade; call Centurion Travel Service for details.

** Benefits vary by property; call Centurion Travel Service for details.

Optional travel insurance can be purchased at www.allianz.com. Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has

authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

- **Air Transportation** Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit <http://myamextravel.com/static/conditions> for more information.
- Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit http://www.faa.gov/about/initiatives/hazmat_safety/.
- **Liability Statement** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.
- **Intermediary Disclosure** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.
- **CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRF's website at: www.tcrfinfo.org.
- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

• **NEVADA:**

RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.