

American Express Travel Record Locator:  
OQSCXI

Agent ID: CW

Travel Arrangements for:  
JAGLAND/THORBJORN  
GROTJORD/HANNE

**ITINERARY**  
Generated: March 10, 2014 10:24 AM  
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This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on March 10, or this entire reservation will automatically cancel.

**Travel Details:****Saturday April 12, 2014**

CITIZENS OF NORWAY MUST CARRY A VALID PASSPORT  
CITIZENS OF NORWAY- MUST BE VALID FOR PERIOD OF INTENDED STAY

**FLIGHT INFORMATION**

Airline: KLM ROYAL DUTCH AIRLINES  
Flight: 6115  
OPERATED BY DELTA AIR LINES INC  
Departure: 10:15 am Frankfurt, GERMANY  
Arrival: 2:36 pm Atlanta, GA  
Departure Terminal: TERMINAL 2  
Arrival Terminal: MAYNARD JACKSON INTL TERM  
Seats: 04B 04C  
Class: Business

Airline Record Locator	5LLCU3
Equipment:	Boeing 767-400
Estimated Time:	10 HR 21 MIN
Distance:	4,613 Miles
Meal:	Lunch

**FLIGHT INFORMATION**

Airline: DELTA AIR LINES  
Flight: 1873  
Departure: 5:25 pm Atlanta, GA  
Arrival: 7:17 pm Miami Internl, FL  
Departure Terminal: SOUTH TERMINAL  
Seats: 05C 05D  
Class: First class

Airline Record Locator	HXYMEZ
Equipment:	Boeing 757
Estimated Time:	1 HR 52 MIN
Distance:	595 Miles
Meal:	No Meal Service

**Travel Details:****Monday April 14, 2014****FLIGHT INFORMATION**

Airline: AMERICAN AIRLINES  
Flight: 943  
Departure: 9:50 am Miami Internl, FL  
Arrival: 12:25 pm St Thomas, VIRGIN ISLANDS  
Seats: 01E 01F  
Class: Business

Airline Record Locator	OQSCXI
Equipment:	Boeing 757
Estimated Time:	2 HR 35 MIN
Distance:	1,107 Miles
Meal:	Snack/brunch

**Travel Details:****Saturday April 19, 2014****FLIGHT INFORMATION**

Airline: DELTA AIR LINES  
Flight: 408  
Departure: 3:00 pm Miami Internl, FL

Airline Record Locator	HXYMEZ
Equipment:	Boeing 737
Estimated Time:	2 HR 55 MIN



Arrival:	5:55 pm	New York JFK, NY	Distance:	1,090 Miles	
Arrival Terminal:	TERMINAL 4			Meal:	Refrshmnt/comp
Seats:	04C 04D				
Class:	Business				

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## FLIGHT INFORMATION

Airline:	DELTA AIR LINES		
Flight:	410		
Departure:	8:15 pm	New York JFK, NY	
Arrival:	10:20 am	Frankfurt, GERMANY	
Departure Terminal:	TERMINAL 4		
Arriving on:	April 20, 2014		
Arrival Terminal:	TERMINAL 2		
Seats:	04B 04C		
Class:	Business		

Airline Record Locator	HXYMEZ
Equipment:	76w
Estimated Time:	8 HR 5 MIN
Distance:	3,855 Miles
Meal:	Dinner

## Additional Information:

### ADDITIONAL MESSAGES

RECONFIRM YOUR FLIGHTS AND VERIFY BAGGAGE ALLOWANCE/CHARGES 24 HOURS PRIOR TO DEPARTURE

PLEASE VERIFY YOUR ITINERARY FOR ACCURACY. SHOULD YOU FIND ANY DISCREPANCIES PLEASE CALL US IMMEDIATELY UPON RECEIPT OF YOUR ITINERARY.

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT IN A PENALTY UP TO 100 PERCENT AND BE SUBJECT TO AN INCREASE IN FARE.

TICKETS ARE NON-TRANSFERABLE  
FARE IS NOT GUARANTEED UNTIL TICKET IS PURCHASED.

PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY AS SCHEDULES MAY CHANGE.

\* 24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS  
\* 72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS  
AIRPORT CHECK-IN REQUIREMENTS -  
\* 90 MINUTES PRIOR FOR DOMESTIC FLIGHTS  
\* 3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS  
\* PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC AIRPORT CHECK IN TIMES

If you need hotel accommodations during your trip, we are pleased to offer you the following hotels, which are members of the Fine Hotels & Resorts program - an exclusive benefit for Centurion Card members.

When you reserve your stay through Centurion Travel Service, you will receive the following program amenities: A room upgrade at check-in, when available; Continental breakfast for two each day of your stay; 4pm late check-out; and a special amenity that varies by property.

Biltmore Hotel Coral Gables, Miami	1200 Anastasia Avenue Miami, FL 33134, United States
Boca Beach Club, A Waldorf Astoria Resor	900 South Ocean Blvd. Boca Raton, FL 33432, United States
Canyon Ranch Hotel & Spa, Miami Beach	6801 Collins Avenue Miami Beach, FL 33141, United States
The Ritz-Carlton, South Beach	1 Lincoln Road Miami Beach, FL 33139, United States

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**Air Transportation.** Important airline ticket terms and conditions and other important notices apply to air transportation. For more information, please visit: [TICKET TERMS AND CONDITIONS AND OTHER IMPORTANT NOTICES](#).

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**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

**CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: [www.tcrcinfo.org](http://www.tcrcinfo.org).

**WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

**NEVADA:**

**RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL**

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

**SOUTHERN NEVADA:** 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

**NORTHERN NEVADA:** 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.