

\*\* BELLSOUTH TELECOMMUNICATIONS, INC. \*\*

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APR 05 2005  
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CURRENT CHARGES

| ITEM    | AMOUNT OF | LESS     | ADJUSTMENTS | CURRENT | CODES | AMOUNT  |
|---------|-----------|----------|-------------|---------|-------|---------|
| CHARGES | LAST BILL | PAYMENTS |             | CHARGES |       | TOTAL   |
| DUE BFR |           |          |             |         |       | AMOUNT  |
|         |           |          |             |         |       | DUE     |
| Apr 27  | \$44.56   | \$44.56  | \$0.00      | \$21.14 |       | \$21.14 |

Important Notice(s)

Late Charge Reminder: A \$2.25 Late Payment Charge may apply to an unpaid r balance and a 1.5% Interest charge may apply to an unpaid unregulated balan as of May 5.

Nonpayment of Regulated Charges may result in discontinuance of service. Failure to pay unregulated and certain other charges, all of which are identified by \*\* on your bill, will not result in an interruption of local service. The amount of Regulated Charges may be obtained by calling [REDACTED]

Helpful Numbers

BellSouth Telecommunications, Inc. (BST)

NOTE: Numbers for other companies are listed on their bill pages.  
RightTouch» Service ..... [REDACTED]

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A quick, convenient, automated, 24 hour customer service.

(See "Messages" section for details.)

Please protect your RightTouch® Personal Access Code (PAC):

(continued on page 2)

Please make check payable to BellSouth in U.S. funds or pay at www.bellsouth

CURR CHGS PAST DUE TOTAL AMOUNT 908 0450

DUE BEFORE AMOUNT AMOUNT DUE PAID Apr 5, 2005

Apr 27

\$0.00

\$21.14

0531 R28

P.O. BOX 33009

CHARLOTTE NC

28243-0001

JEFFREY EPSTEIN

358 EL BRILLO WAY

PALM BCH FL 33480-4730



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Helpful Numbers (continued)

BellSouth Telecommunications, Inc. (BST)

NOTE: Numbers for other companies are listed on their bill pages.

Billing Questions or to Place an Order:

If calling from within the Florida BellSouth  
service area .....

If calling from outside Florida or outside the  
Florida BellSouth service area .....

Repair - If calling from within the Florida BellSouth  
service area .....

611

Internet: www.bellsouth.com

DetailedStatementofCharges

Service Provider Summary

Listed below are Local Toll and Long Distance Providers for your line(s).

Line Number Local Toll Company

Long Distance Company

Not Assigned

Not Assigned

Service\_Provider\_Contact\_Number

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| ITEM   | CODES               | AMOUNT |
|--|---------------------|--------|
| Not Assigned   | SEE HELPFUL NUMBERS |        |
| Monthly Local Service Charges  |                     | Amount |
| Monthly Local Service - Apr 5 thru May 4                                       |                     |        |
| Basic Services   | Quantity            |        |
| 1. Federal Universal Service Charge  | 1 ...               | .75    |
| 2. Residential Line  | 1 ...               | 10.96  |
| 3. Emergency 911 Charge. This charge is billed on behalf of Palm Beach County. | 1 ... **            | .50    |
| 4. FCC Authorized Charge for Network Access for Additional Line                | 1 ...               | 6.76   |
| ** Unregulated Charge  |                     |        |

Visit us on the Internet: [www.bellsouth.com](http://www.bellsouth.com)



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| ITEM   | CODES    | AMOUNT |
|--|----------|--------|
| Detailed Statement of Charges                        |          |        |
| Monthly Local Service Charges (continued)            |          | Amount |
| Basic Services (continued)                           |          |        |
| 5. Telecommunications Access System Act<br>Surcharge | 1 ... ** | .15    |
| Total Basic Services .....                           |          | 19.12  |
| Total Monthly Local Service Charges .....            |          | 19.12  |
| Taxes  |          | Amount |
| Taxes on Regulated Services                          |          |        |
| 6. Federal Excise Tax .....                          |          | .56    |
| 7. FL - State Communications Tax .....               |          | .44    |
| 8. FL - Local Communications Tax .....               |          | 1.02   |
| Total Taxes on Regulated Services .....              |          | 2.02   |
| Total Taxes .....                                    |          | 2.02   |
| Total BellSouth Current Charges .....                |          | 21.14  |

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Messages

BellSouth is making your life simpler!  
BellSouth» RightTouch» service, our automated, 24-hour customer service system, is an easy way to do business with us. Use any touch-tone phone to confirm receipt of your last payment, make payment arrangements, order services like Call Waiting and Caller ID, request a copy of your bill, order local telephone directories, disconnect your service, or check your account balance.  
To perform many of the functions listed above, you will need your four-digit Personal Identification Number (PIN) located in the Questions? Call: section on page 1 of your bill or the last four digits of the social security number associated with your account.  
We even provide help on how to use telephone features. To use RightTouch» service, call [REDACTED].

\*\* Unregulated Charge

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Messages (continued)

BellSouth should be notified within 60 days after receipt of your BellSouth bill about any billing discrepancy.

To reduce the risk of receiving unauthorized charges on your BellSouth bill as a result of actions by a provider other than BellSouth, you may request a "third party bill block." The "third party bill block" will not block long distance charges. You may obtain this block at no charge by contacting the BellSouth business office. Certain restrictions apply.

#### Payment by Phone

Your BellSouth phone bill cannot be handled over the phone by electronic check.

To make a secure electronic bill payment from your bank account, call BellSouth Customer Service at the number located on the front of your bill. You will need to provide to our Customer Service Representative either your

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fourdigit Personal Identification Number (PIN) shown by "Question? Call:"  
on the first page of your BellSouth bill, or the last four digits of the  
social security number associated with your telephone account. By  
providing your bank account information and PIN or social security number,  
you are authorizing BellSouth and your bank or financial institution to  
process a one-time debit from your bank account for payment of your  
BellSouth bill. Bill payment options are also available on our Website at  
bellsouth.com. Thank you for choosing BellSouth for your communications  
needs.

Visit us on the Internet: [www.bellsouth.com](http://www.bellsouth.com)



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Messages (continued)

Important Notice About Disputed Debts

Please note, any check or payment instrument in an amount less than the full amount due that you send BellSouth marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to BellSouth Accounts Receivable Management, Room 20E, 333 Commerce Street, Nashville, TN 37201 and NOT the payment address shown on the payment return document. Thank you for choosing BellSouth for your communications needs.

Returned Check Policy Notice

An important part of BellSouth's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to BellSouth from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

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Federal Universal Service Charge Increase

CODES AMOUNT

TheFederalCommunicationsCommission (FCC) recently announced an increase in the factor that determines how much BellSouth contributes to the Federal Universal Service Funds. These funds are designed to help keep telephone rates affordable and to expand telephone services to schools and rural areas. You will see a corresponding increase in the Federal Universal Service monthly charge that recovers this increased payment by BellSouth. The increase will be effective April 1, 2005, and will be reflected on April and May 2005 bills. This charge will not be applied to Lifeline accounts.

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Messages (continued)

BellSouth Answers plans fit your lifestyle Unlimited Local and Long Distance, International, Cingular Wireless, DIRECTV Service, and High-speed Internet. Now for a limited time you can enjoy greater savings on many of these services and take advantage of the added convenience of getting them all from one place. So bundle today and start saving. Call 1 866 740-9015 or visit [bellsouth.com/value](http://bellsouth.com/value) for more details.

WANT A FASTER INTERNET? Step up from dial-up with BellSouth FastAccess DSL. You'll get instant connections, plus you can talk and surf on the same phone line. With download speeds much faster than any dial-up service, it's a great choice for fast e-mailing, Web surfing, online banking and shopping and much more! What's more, getting started is a breeze. Our user-friendly start-up kit makes installation quick and easy, so you'll be up and running in less than an hour. Plus, you'll get reliable service backed by our knowledgeable, live customer support staff 24/7. You'll be able to talk to a help desk representative anytime even

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when you're online. Check out our SPECIAL OFFERS at  
www.fastaccess.com/faster4 or call [REDACTED] Service not available  
in all areas.

Going Home for the Summer? Place your order for BellSouth Vacation  
Service online. It's quick, easy and available 24/7. Plus, you keep your  
telephone number. Go to www.bellsouth.com/vacation to suspend your local  
phone service when you leave, and restore it when you are ready to return.

Visit us on the Internet: [www.bellsouth.com](http://www.bellsouth.com)

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